



Mercedes-Benz

Campaign No. 2021050009, June 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLB-Class vehicles (247 platform)**
Model year 2020-2021

Check Tailgate Side Spoilers

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2020-2021 GLB-Class vehicles (247 platform), the side spoilers on the tailgate might not have been installed according to current production specifications. As a result, the side spoiler could detach from the vehicle during driving, creating a road hazard which could increase the risk of a crash or injury for other road users. An authorized Mercedes-Benz dealer will check the mounting of the side spoilers and replace them, if necessary.

Prior to performing this Recall Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 5,215 vehicles are involved.

Order No. P-RC-2021050009

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Check side spoilers on left and right of tailgate, rework or replace if necessary

Model 247

Check/test procedure

1. Open tailgate so that side spoilers are at working height.

i Tailgate **must** be open for the test (**Figure 1**).

**Figure 1**

2. Pull side spoiler downward slightly using both hands and check whether the outer shell of the side spoiler detaches from the basic carrier (**Figure 2**) on both the left and right side.

i The outer shell must **not** detach from the basic carrier.

**Figure 2**

3. Using both hands, pull outward ***slightly*** in upper and lower areas (**Figure 3**).

i The side spoiler must not detach from the tailgate.



Figure 3

- a. Outer shell detaches from basic carrier **or** brackets for clips on side spoiler are broken out: Carry out **work procedure A**.
- b. Side spoiler detaches from tailgate too easily: Carry out **work procedure B**.
- c. Check on side spoilers revealed no problems: **End measure**.

Work procedure A

1. Replace side spoilers.

i Observe replacement part-related modification in **SI72.20-P-0013A** regarding installation of side rear spoiler.

i When installing side spoiler with part number **A 247 790 13 00** or **A 247 790 14 00** on vehicles **up to** production date **30.11.2019 (Figure 4)**, the bore for the lowermost clip must be drilled with a diameter of **8 mm**; then clean the area around the bore to remove chips and apply anti-corrosion protection in the area of the bore.



Figure 4



Figure 5

Work procedure B

1. Replace mounting clips in side spoiler.

i If the side spoiler was disassembled, all mounting clips must always be replaced.

i For side spoiler in vehicles up to production date **30.Nov.2019 (Figure 6)**, 2 green mounting clips with replacement part no. **A 001 991 74 98** are needed for the two upper fastening points and one gray mounting clip with replacement part no. **A 000 991 31 00 (Figure 7)** is needed for the lower fastening point.

i For the side spoiler in vehicles from productions date **01.Dec.2019 (Figure 5)**, 3 green mounting clips with replacement part no. **A 001 991 74 98** are needed for the upper and lower fastening points (**Figure 6**).

i Should the **brackets** for the mounting clips on the side spoiler have **broken out**, the corresponding side spoiler must be replaced (apply **work procedure A**).



Figure 6, A 001 991 74 98 (green clip)



Figure 7, A 000 991 31 00 (gray clip)

Primary Parts Information

Qty.	Part Name	Part Number
As required (1)	Side spoiler (left with mounting clips)	A 247 790 13 00
As required (1)	Side spoiler (right with mounting clips)	A 247 790 14 00
As required (3)	Mounting clip (green/large)	A 001 991 74 98
As required (1)	Mounting clip (gray/small)	A 000 991 31 00
As required (1)*	Touch-up paint pen (primer)	A 000 986 27 50 09
As required (1)*	Preservation agent	A 000 986 32 01 09

* One container unit suffices for at least 10 vehicles

i Note:

- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation:

02-0966	Check side spoilers on left and right of tailgate
02-0967 *	Rework one side spoiler on tailgate (after check) Includes: Replace retaining clips
02-0968 *	Replace one side spoiler on tailgate (after check)
02-0965*	Enlarge one bore on tailgate (if replacing side spoiler with production date up to 30.Nov.2019) Includes: Enlarge bore and apply primer to drilling location

Damage Code	Operation Number	Labor Time (hrs.)
77 920 03	02-0966	0.1
	02-0967 *	0.1
	02-0968 *	0.1
	02-0965 *	0.2

* Use operation item with necessary frequency

i Note

Operation Number labor times are subject to change.