



Mercedes-Benz

Campaign No. 2021040002, April 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Models E-class (213 platform)**  
**Model Year 2020-2021**  
**Calibration of the Passenger Seat Limiter**

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020-2021 E-Class vehicles (213 platform), the passenger seat adjustment might not meet specifications. In this case, the range of movement for the front passenger seat could allow the passenger to position the seat too close in relation to the front passenger airbag. In the event a crash and the front passenger seat is pulled to the forward most position, the risk of injury of the front passenger seat occupant could be increased. An authorized Mercedes-Benz dealer will perform the calibration of the passenger seat limiter on the affected vehicles.

Prior to performing this Recall Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.


Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 109 vehicles are involved.

Order No. P-RC-2021040002





This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

**i** Note:

- Use Xentry 12/20 with all associated patches or higher.
- Follow the steps exactly as described in Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk via. XSF ticket.
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

**Procedure**

1. Connect XENTRY Diagnosis.
2. Perform teach-in process in front passenger electrical seat adjustment control unit.

**i** To do this, select menu item "Quick test view  **N32/2 Electrical seat adjustment "front passenger" with memory function (ESE "front passenger")**  Adaptations  Teach-in processes  Normalization.

**i** Then follow the user guidance in XENTRY Diagnosis.

**Warranty Information**

**Operation:** Connect/disconnect battery charger (02-5058)  
 Star Diagnosis System (SDS), Connect/disconnect (02-4762)  
 Perform teach-in process in front passenger electrical seat adjustment control unit (with XENTRY Diagnosis connected) (02-0995)

Damage Code	Operation Number	Labor Time (hrs.)
91 902 08 8	02-5058*	0.1
	02-4762*	0.1
	02-0995	0.1

\* Operation item may be invoiced only once for each workshop order

**i** Note

Operation Number labor times are subject to change