

# Airstream Safety Recall

Recall Number: NHTSA 21V-195Trans. Canada 2021-175

Product Line: 2017-2019, and Certain 2020 Basecamp Travel Trailers

Subject: Air Conditioner Securement

Operation code: TTSTR8382100

Labor rate will be: .5 of an hour

Airstream has determined that the bolts securing the roof mount air conditioner may have a tendency to loosen or break on 2017 - 2019 & certain 2020 Basecamp travel trailers. In the event the bolts break, or loosen, the air conditioner could separate from the trailer. If this occurs, the air conditioner could become a projectile, increasing the risk of a crash, personal injury and/or property damage.

Please contact the Airstream Customer Service Department at 937-596-6111 ext. 7491 to have the foam block and bolt kit shipped to you when an owner contacts you to schedule an appointment. The parts will be shipped to you at no cost.

## RANGE OF VEHICLES INVOLVED:

Airstream built between September 8, 2016-August 8, 2019

Serial number range: 203002-205000

**Note:** Because our VINs do not run in a contiguous series, there will be units in the VIN range which will not be affected by this Service Bulletin.

## Equipment needed:

- 6 Foot Step Ladder
- 5/16 socket
- 7/16 socket
- Inch pounds torque screwdriver or torque wrench
- Isopropyl Alcohol

## Parts needed:

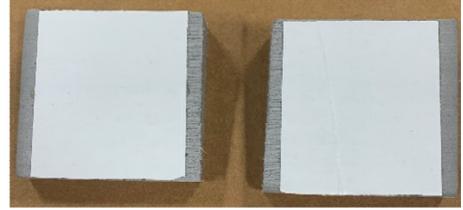
- Foam and bolt kit part number 382687
- A tube of Lock tight.

The kit includes two foam blocks and four bolts.



## Step One:

Adding the foam blocks to the rear of the A/C to the bottom of the blocks that are currently installed.



1. Set up the ladder at the rear of the trailer behind the rear door.

2. Make a fist with your hand then slid your hand under the back of the A/C to hold it up off of the roof so the foam squares are not touching.

3. Using Isopropyl Alcohol and a rag, clean the area under the foam blocks.

4. Peel off the paper backing on the foam blocks and stick them to the roof metal directly under the foam blocks that are on the A/C.



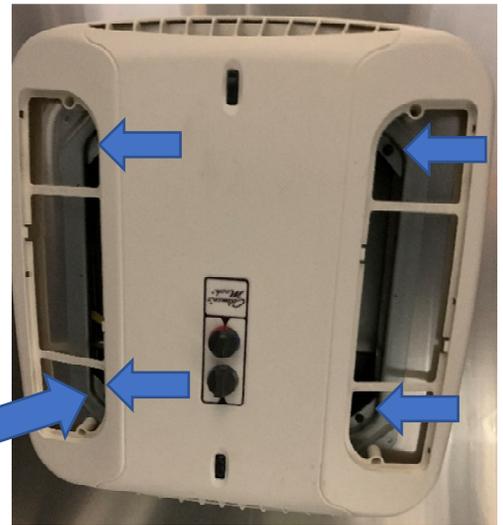
Before and after installation of the foam blocks.



**Step Two:** Replacing the bolts that hold the A/C to the roof. You will be replacing the bolts one at a time by removing one bolt and then putting in the new bolt, Then torquing it to 40 inch pounds before taking out the next one.



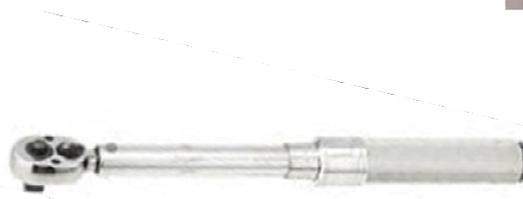
Remove the two filter covers and the filters. This will give you access to remove and replace the four bolts.



1. Take out the first grade 2 bolt with the 5/16 socket



2. Put some lock tight on the grade 5 bolt about 2 1/2 inches to 3 inches up from the head of the bolt.



3. Install the new grade 5 bolt with the 7/16 socket into the A/C and torque the bolt to 40 Inch pounds.

4. repeat steps 1 through 3 on the other three bolts one at a time.



**Notice:** If any of the four bolts are stripped out and will not tighten to 40 Inch pounds the A/C will need to be replaced and you will need to use the new bolts and foam on the new A/C unit.