Technical Bulletin



RECALL CAMPAIGN BULLETIN

 Classification:
 Reference:
 Date:

 WT21-002
 NTB21-024
 March 17, 2021

VOLUNTARY SAFETY RECALL CAMPAIGN 2021 ROGUE; WHEEL NUT INSPECTION AND REPLACEMENT

CAMPAIGN ID #: PC799

APPLIED VEHICLES: 2021 Rogue (T33)

Check Service COMM or Dealer Business Systems (DBS) National Service History to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting this voluntary safety recall campaign, on certain specific model year 2021 Rogue vehicles, to inspect and, if necessary, replace the wheel nuts. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC799 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

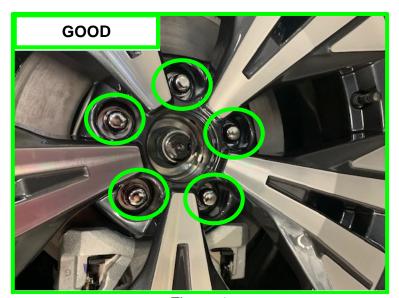
DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration. While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

- 1. Inspect all 4 wheel and tire assembly wheel nuts.
 - If the vehicle is equipped with the wheel nuts shown in Figure 1 and Figure 2, no further action is needed. The service procedure is complete; proceed to CLAIMS INFORMATION on page 3.
 - If the vehicle is equipped with the wheel nuts shown in Figure 3 and Figure 4, continue to step 2 on page 3.



GOOD

Figure 1

Figure 2







Figure 4

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- 2. Place the vehicle on a lift and raise to a suitable height.
- 3. Remove all incorrect wheel nuts from the wheel and tire assemblies.
- 4. Install new wheel nuts to the wheel and tire assemblies.
 - Wheel nut torque: 112.55 Nm (11 kg-m, 83 ft-lb)

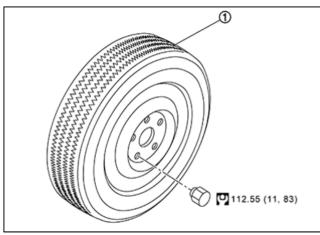


Figure 5

5. Lower the vehicle and proceed to **CLAIMS INFORMATION**.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
NUT – ROAD WHEEL (Wheel nut)	40224-ZN50A	5 per wheel (20 max, if needed)

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
PC799	Inspect All 5 Wheel Nuts on All 4 Wheels	PC7990	0.2 hr
	Inspect and Replace Wheel Nuts on 2 Wheels	PC7991	0.3 hr
	Inspect and Replace Wheel Nuts on All 4 Wheels	PC7992	0.4 hr

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
March 17, 2021	NTB21-024	Original bulletin published

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