

## **RECALL CAMPAIGN**

CR5065E

REFERENCE:	Nova Bus Manuals
SECTION:	16: 24-Volt Electrical system
RS N°:	MQR 7621-2249
EFFECTIVE IN PROD.:	LD83 (2021AL)
TC RECALL N°:	2021-128
NHTSA RECALL N°:	21V-151

APPLICATION DEADLINE: NA
CLAIM REFERENCE NUMBER:

SUBJECT:	Rear stop lamps
JUSTIFICATION:	Rear stop lamps are located too high above the ground. FMVSS 108 requires not less than 15 inches, nor more than 72 inches from the ground.

LEVEL	DESCRIPTION	DIRECT	TIME	
	DESCRIPTION	LABOUR	MATERIAL	IIIVIE
1	Reposition stop lamps to the position below and tail lamps to the top position.	Nova Bus	Nova Bus	30 min
2	Replace any damaged rivnut	Nova Bus	Nova Bus	15 min

### **MATERIAL**

QTY	PART N°	REV.	DESCRIPTION	REPLACES PART N°		
LEVEL 1						
5	G5007996	_	Cable ties	_		
LEVEL 2	LEVEL 2 (only if required*)					
1	N71801	Α	Rivnut 1/4	_		
1	N80509	Α	Bolt 1/4	_		
1	N47838	Α	Washer	-		

Materials will be available within 47 days once your order has been placed. To order, please contact Prevost Parts by phone at 1-800-771-6682, by fax at 1-888-668-2555 or by email at prevostparts.commandes@volvo.com. Specify document number, quantity of parts required and shipping address.

## **DISPOSAL OF PARTS**

REMOVED PARTS ARE:	DISCARDED *	RETAINED	* Dispose of the unused parts and the defective parts in accordance with local environmental standards in effect.
REMOVED FARTOARE.	Yes	_	accordance with local environmental standards in ellect.

### **REVISION HISTORY**

REV.	DATE	CHANGE DESCRIPTION	WRITTEN BY
NR	2021MA12	Initial release	Luc Carignan

APPROVED BY: PAGE 1 OF 8

<sup>\*</sup> The material identified in Level 2 is to be ordered only for vehicles that meet the criteria defined in Level 1.

CLIENT		ROAD NUMBER		VIN (2NVY/4RKY)		
	ORDER	FROM	то	FROM	то	QTY
Brampton - Ontario		1401	1408	L82J4E3	L82J1E3	8
Brampton - Ontario		1409	1415	L82J3E3	L82J9E3	7
Brampton - Ontario		1501	1510	L82JXF3	L82J6F3	10
Brampton - Ontario		1511	1519	L82JXF3	L82J9F3	9
Brampton - Ontario		1614	1623	L82J1G3	L82J2G3	10
Brampton - Ontario		1601	1613	L82J6G3	L82J4G3	13
Brampton - Ontario		1707	1713	L82J5H3	L82J6H3	7
Brampton - Ontario		1701	1706	L82J8H3	L82J1H3	6
Brampton - Ontario		1801	1817	L82J3H3	L82J6J3	17
Brampton - Ontario		1818	1823	L82J3J3	L82J2J3	6
Brampton Ontario		1901	1907	L82J3K3	L82J9K3	7
Brampton Ontario		1908	1916	L82J0K3	L82JXK3	9
Brampton Ontario		_	_	L82MXL3	L82MXL3	2
Brampton Ontario		2007	2024	L82J5L3	L82J5L3	18
CHARM city Baltimore - Maryland		1910218	1910223	L82J4K9	L82J8K9	6
CHARM city Baltimore - Maryland		1910234	1910239	L82JXL9	L82J3L9	6
Cold Lake		5013	5014	L82J7J3	L82J9J3	2
Cornwall - Ontario		_	_	L82J8J3	L82J8J3	1
Cornwall Ontario - Metrolinx		_	_	L82J3F3	L82J5F3	2
Cornwall Ontario - Metrolinx		_	_	L82J2H3	L82J6H3	3
Demo - Method Bus BAE		_	_	L82L5L9	L82L5L9	1
Demo- Altoona HEV BAE (REF		_	_	L82L7H3	L82L7H3	1
Demo CNG		_	_	L82A5D3	L82A5D3	1
Duke University - North Carolina		-	-	L82L8G9	L82L0G9	2
Duke University - North Carolina		_	_	L82L9J3	L82L2J3	3
Duke University - North Carolina		_	_	L82L9H9	L82L9H9	1
Duke University - North Carolina		_	_	S92LXH9	S92LXH9	1
Fredericton - New Brunswick		8131	8131	L82U7D3	L82U7D3	1
Fredericton - New Brunswick		_	_	L82J4E3	L82J4E3	1
Fredericton - New Brunswick		8143	8143	L82J9E3	L82J9E3	1
Fredericton - New Brunswick		8151	8151	L82J7F3	L82J7F3	1
Fredericton - New Brunswick		8161	8162	L82J1G3	L82J3G3	2
Fredericton - New Brunswick		8171	8174	L82J1H3	L82J1H3	4
Fredericton - New Brunswick		8181	8184	L82J6H3	L82J1H3	4
Guelph - Ontario		237	239	L82UXD3	L82U3D3	3
Guelph - Ontario		240	243	L82J0E3	L82J6E3	4
Guelph - Ontario		244	247	L82J1F3	L82J9F3	4
Guelph - Ontario		248	251	L82J7G3	L82J2G3	4
Moncton (Codiac) - New Brunswick		_	_	L82J3G9	L82JXG9	9
Moncton (Codiac) - New Brunswick		_	_	L82J8H9	L82J0H9	11
Moncton (Codiac) - New Brunswick		_	_	L82J2J9	L82J2J9	1
Moncton (Codiac) - New Brunswick		N/A	N/A	L82J3K9	L82J3K9	1

0.1517	ORDER	ROAD NUMBER		VIN (2NVY/4RKY)		QTY
CLIENT		FROM TO		FROM TO		
Niagara Falls - Ontario		1396	1397	L82U9D3	L82U0D3	2
Niagara Falls - Ontario		1601	1604	L82J6G3	L82J1G3	7 4
Niagara Falls Ontario - 60' metrolinx		1935	1936	S92J9K3	S92J0K3	2
Niagara Falls Ontario - 60' metrolinx		1937	1938	S92J2K3	S92J4K3	2
Niagara Falls Ontario - Metrolinx		1805	1808	L82J0J3	L82J6J3	4
Niagara Falls Ontario - Metrolinx		1809	1810	S92J7J3	S92J9J3	2
Niagara Falls Ontario - Metrolinx		1811	1811	L82J8J3	L82J8J3	1
Niagara Falls Ontario - metrolinx		1930	1934	L82J2L9	L82J4L9	5
Niagara Falls Ontario - Metrolinx		2112	2115	L82J5L9	L82J0L9	4
Niagara Falls Ontario - Metrolinx		2116	2119	S92J7L9	S92J2L9	4
Ottawa - Carleton Regional Transit Co O.C metrolinx		4683	4736	L82J7K3	L82J4K3	54
Ottawa - Carleton Regional Transit Co O.C metrolinx		4776	4830	L82J5L3	L82J3L3	55
Ottawa - Carleton Regional Transit Co O.C metrolinx		4831	4849	L82J4L9	L82J1L9	19
Ottawa - OC transpo		4601	4609	L82J0J3	L82J3J3	9
Ottawa - OC transpo		4610	4682	L82J7K3	L82JXK3	73
Ottawa - OC transpo - metrolinx		4737	4755	L82J0K9	L82J3K9	39
RMA World wide chauffeured Transportation		N/A	N/A	L82J6L9	L82J7L9	12
San Juan Puerto Rico		2019-01	2019-06	L82J9K9	L82J8K9	6
San Juan Puerto Rico		2020-01	2020-01	L82J0L9	L82J0L9	1
San Juan Puerto Rico		2021-01	2021-10	L82J5L9	L82J6L9	10
Sarnia Ontario		151	152	L82J0F3	L82J0F3	2
Sarnia Ontario		153	153	L82J4G3	L82J4G3	1
Sarnia Ontario		162	162	L82J7G3	L82J7G3	1
Sarnia Ontario		171	172	L82J8H3	L82JXH3	2
Sault Ste. Marie Ontario		_	_	L82JXG3	L82JXG3	1
Sault Ste. Marie Ontario		_	_	L82J3K3	L82J5K3	2
St. John - New Brunswick		40585	40586	L82J8F3	L82JXF3	2
St. John - New Brunswick		40687	40687	L82J0G3	L82J0G3	1
St. John - New Brunswick		38888	38899	L82J8J3	L82J1J3	12
St. John's - Newfoundland		1415	1419	L82J4E3	L82J1E3	5
St. John's - Newfoundland		1520	1525	L82JXF3	L82J3F3	6
St. John's - Newfoundland		1626	1630	L82J7F3	L82J9F3	5
Stratford - Ontario		_	_	L82J9F3	L82J0F3	2
Stratford - Ontario		_	_	L82J3J3	L82J5J3	2
Strathcona County Transit Edmonton Alberta		2031	2035	L82J3L3	L82J0L3	5
Thunder Bay - Ontario			_	L82J6E3	L82J8E3	2
Thunder Bay - Ontario		_	_	L82J8F3	L82J6F3	3
Thunder Bay Ontario - Metrolinx		_	_	L82J6G3	L82JXG3	3
Thunder Bay Ontario - Metrolinx		_	_	L82J5H3	L82J7H3	2
Thunder Bay Ontario - Metrolinx		_	_	L82J8H3	L82J8H3	12

CLIENT	ORDER	ROAD NUMBER		VIN (2NVY/4RKY)		O.T.V
CLIENT		FROM	то	FROM	то	QTY
University of Alabama - Alabama		7028	7029	L82J2E4	L82J4E4	2
University of Alabama - Alabama		7030	7030	L82J2F4	L82J4F4	2
University of Alabama - Alabama		7032	7033	L82J7G9	L82J9G9	2
University of Alabama - Alabama		7034	7037	L82J8G9	L82JXG9	4
Vancouver Airport Authority - YVR British Columbia		705	706	L82LXH3	L82L1H3	2
Vancouver Airport Authority - YVR British Columbia		173	178	L82L5F3	L82L4F3	6
Windsor - Ontario		8025	8026	L82JXJ3	L82J1J3	2
Windsor Ontario - Metrolinx		570	577	L82J8F3	L82J5F3	8
Windsor Ontario - Metrolinx		578	601	L82J5J3	L82J0J3	24
Windsor Ontario - metrolinx		8027	8045	L82J3L9	L82J0L9	19





FOLLOW YOUR INTERNAL SAFETY PROCEDURES.

## **PROCEDURE**

# LEVEL1; REPOSITION STOP LAMP AND TAIL LAMPS

1.1. Remove the 3 screws retaining the street and curb side panels on the side of the vehicle. If one of the screws spins or it is hard to remove, you will need to perform the level 2 rivnut replacement procedure. See Figure 1

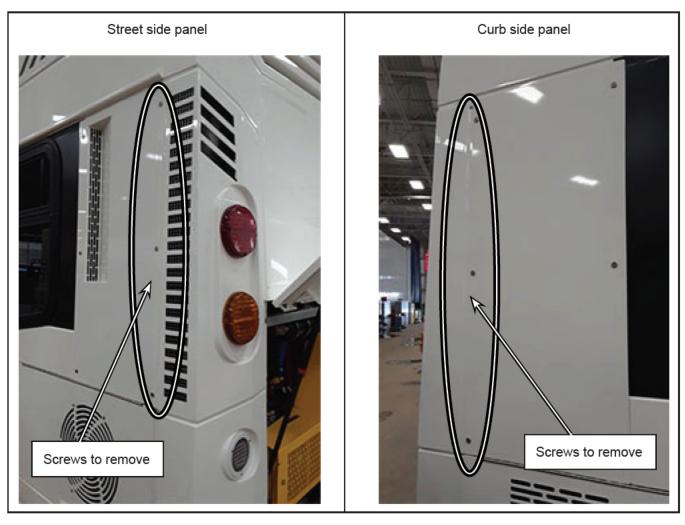


Figure 1 - Side Panel Screws to Remove



- 1.2. Remove the rear retaining screws and remove the curb side stop and flasher light corner panel. Retain the hardware. See Figure 2.
- 1.3. Remove the rear retaining screws and remove the street side stop and flasher light corner panel. Retain the hardware. See Figure 2.

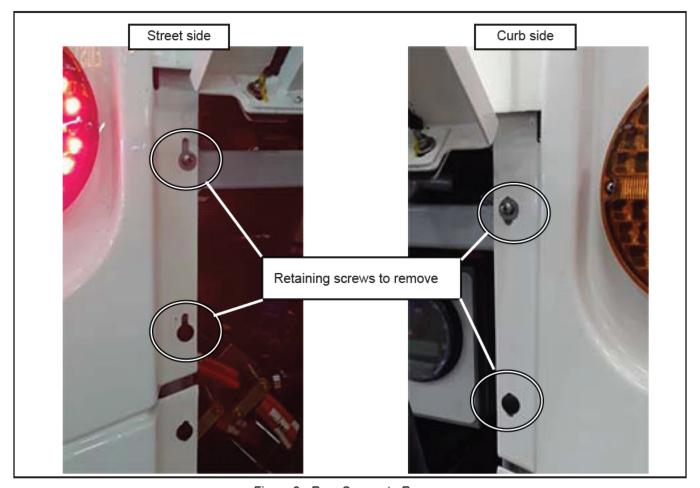


Figure 2 - Rear Screws to Remove



- 1.4. Disconnect and remove both lights from the removed curb side corner panel. Retain the hardware.
- 1.5. Install the stop lamp at the bottom position and the other lamp at the top position on the removed curb side stop and flasher light panel. See Figure 3.
- 1.6. Disconnect and remove both lights from the removed street side panel. Retain the hardware.
- 1.7. Install the stop lamp at the bottom position and the other lamp at the top position on the removed street side stop and flasher light panel. See Figure 3.



Position the TOP mark at the top of both lamps when fixing the lamps to the corner plates. See Figure 3.

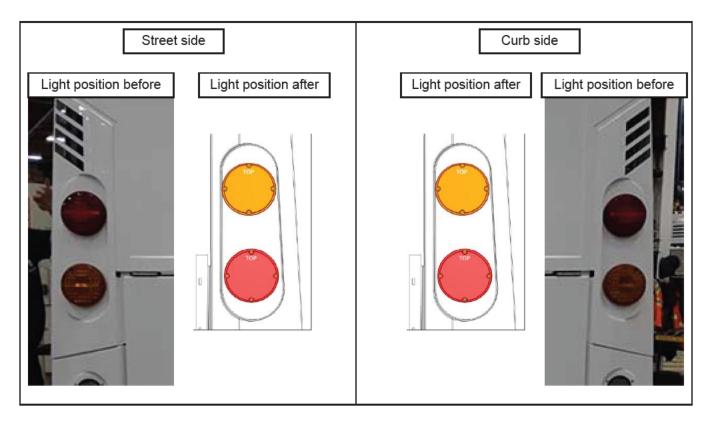


Figure 3 - Stop Lamp New Position



1.8. Reconnect the lamp and reinstall the curb and street side corner panel with the retained hardware. Secure the harness with G5007996 tye rap.

## LEVEL 2: RIVNUT REPLACEMENT PROCEDURE

2.1. Remove the side panel located between the rear light corner panel and the rear side window. Retain the hardware. See Figure 4.



Figure 4 - Panel to Remove if a Screw Spin or its Hard to Remove

- 2.2. Remove the defective rivnut.
- 2.3. Install a new N71801 Rivnut.
- 2.4. Reinstall the removed side panel with the retained hardware. Proceed with step 1.2 of Level 1 procedure.

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