



VOLUNTARY RECALL CAMPAIGN

Classification: RS21-004A	Reference: ITB21-003A	Date: July 26, 2023
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VOLUNTARY SAFETY RECALL CAMPAIGN 2006-2008 FX; FRONT PASSENGER AIR BAG MODULE

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Please discard previous versions of this bulletin.

CAMPAIGN ID #: R20C2
APPLIED VEHICLES: 2006-2008 FX (S50)

Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.

INTRODUCTION

Infiniti is conducting this voluntary safety recall campaign, on certain specific model year 2006-2008 FX vehicles, to replace the front passenger air bag module. This service will be performed at no charge to the client for parts or labor.

TK Services and RXO Logistics have issued return packaging, shipping labels, documents, and directions that must be used and followed in order to properly carry out this campaign. Information on this documentation is provided in this bulletin.

IDENTIFICATION NUMBER

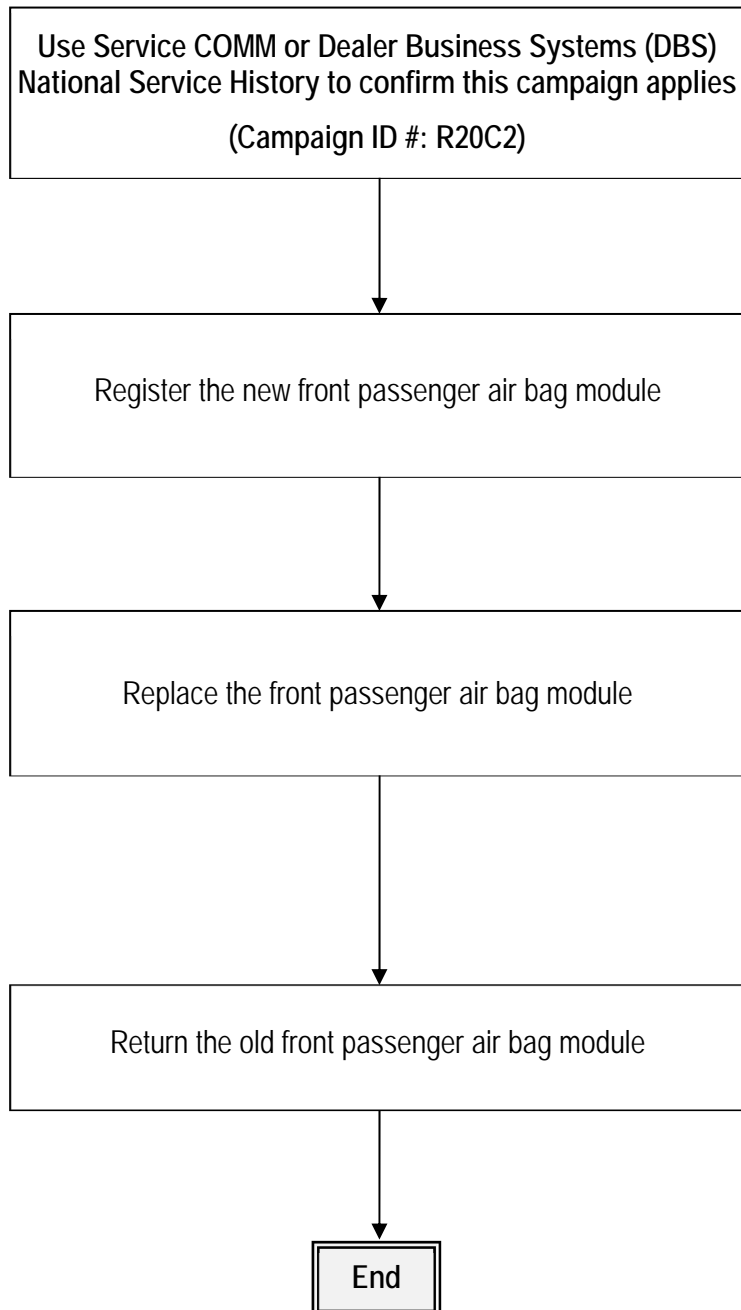
Infiniti has assigned identification number R20C2 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

RETAILER RESPONSIBILITY

It is the retailer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a retailer's inventory. **Federal law requires that new vehicles in retailer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Infiniti strongly encourages retailers to correct any used vehicles in their inventory before they are retailed.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

REPAIR OVERVIEW



REQUIRED SPECIAL TOOL(S)

REQUIRED SPECIAL TOOL J-52352 (new part number NI-52352)

Quick Scan Tool

- One Quick Scan Tool J-52352 (new tool number NI-52352) has been previously shipped to each retailer (Figure 1).
- Additional Quick Scan Tools may be purchased from Tech•Mate: www.TechMateTools.com or 1-833-397-3493.



Figure 1

SERVICE PROCEDURE

IMPORTANT: Follow all cautions, warnings, and notes in the Electronic Service Manual (ESM) when working on or near a supplemental restraint system (SRS), such as an air bag.

NOTICE

To avoid damage to the interior trim, handle interior trim carefully and with clean hands. If not handled carefully with clean hands, damage and/or stains to these parts may occur.

1. Turn the ignition ON and write down the audio station settings.

Presets	1	2	3	4	5	6
AM						
FM 1						
FM 2						
SAT 1						
SAT 2						
Bass	Treble		Balance	Fade	Speed Sen. Vol.	

2. Record (write down) any other customer settings that will be lost when the battery is disconnected.
 - For a listing of systems that may lose their settings or memory when the vehicle battery is disconnected, refer to the ESM, section listed below.
 - **GI General Information > ADDITIONAL SERVICE WHEN REMOVING BATTERY NEGATIVE TERMINAL.**
3. Turn the ignition OFF.
4. Disconnect both battery cables, negative cable first.
5. Wait at least 3 minutes before continuing to step 6 on page 5.

6. Remove the new passenger air bag module (module) from its packing, and then register the module's serial number as outlined in steps 7 - 12.
 - The new module is listed in **PARTS INFORMATION** on page 20.
7. Attach tool J-52352 (or NI-52352) to a CONSULT PC USB port.

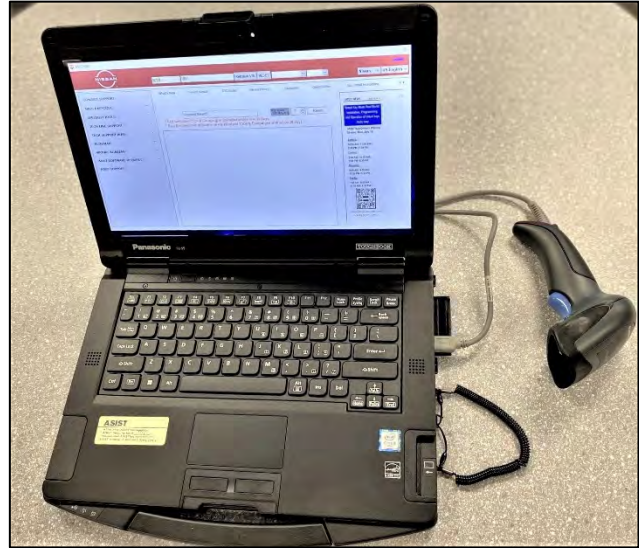


Figure 2

8. On the left side of the ASIST main menu, select **TECH SUPPORT INFO**, and then **Inventory Vehicle Actions**.



Figure 3

9. Select **CLICK HERE...** (the one located after "Airbag to VIN Registration").

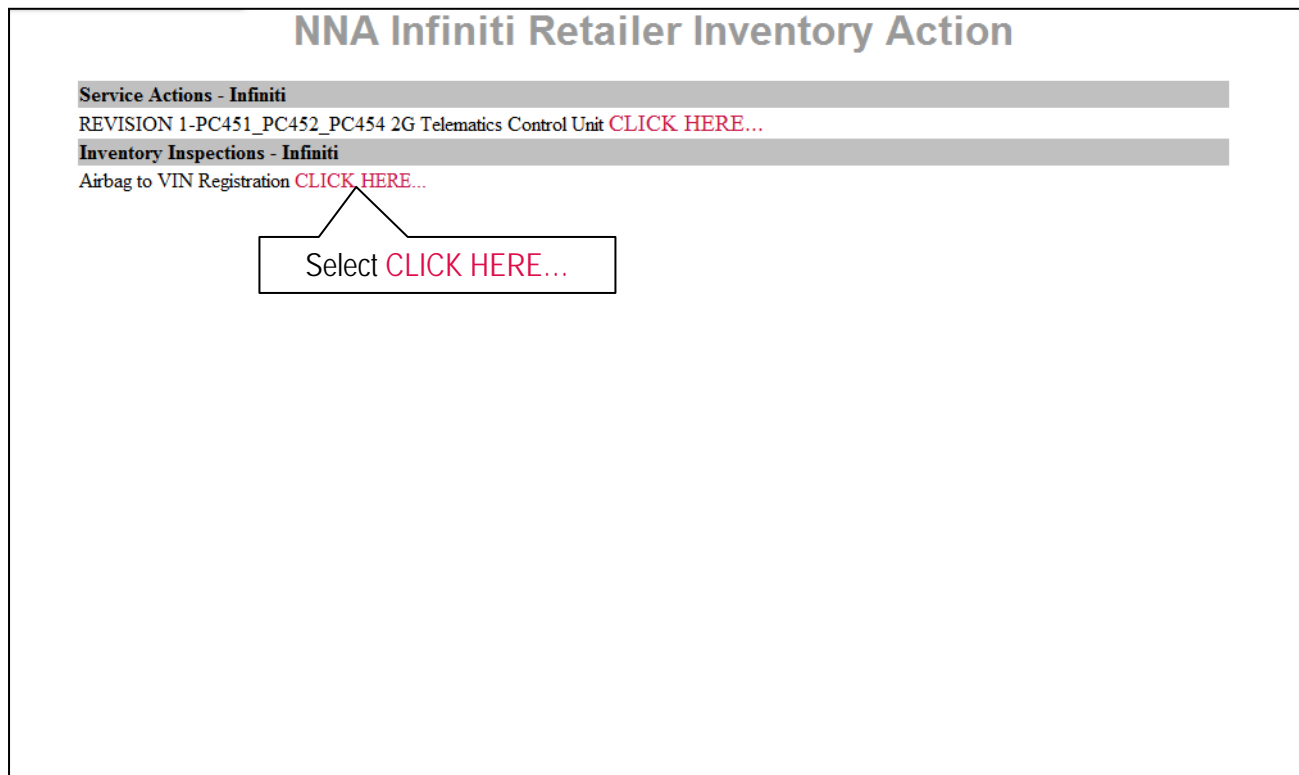


Figure 4

10. Scan the bar code on the VIN label (at the base of the B-pillar) with tool J-52352.

HINT:

- Make sure the VIN label is clean.
- Hold tool J-52352 about 6 inches away from the VIN label.
- Hold down the trigger until tool J-52352 is finished scanning the VIN label.
- Some VIN labels may not scan quickly.
- The VIN will populate automatically. See Figure 8 on page 8.
- If needed, the VIN can be entered manually.



Figure 5

11. Scan the bar code (serial number) on the new module using tool J-52352.

- The serial number will populate automatically below the VIN. (Figure 8 on page 8).



Figure 6

HINT:

- If needed, the serial number can be entered manually.
- Do not use/enter asterisks.

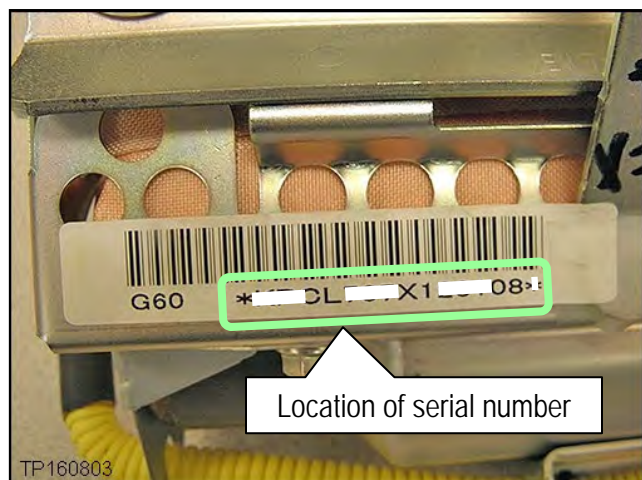


Figure 7

12. Select **Submit**.

Airbag to VIN Registration

11/28/2016 1:36:32 PM

Please enter/scan the VIN and Airbag Inflator Serial Number

Dealer Code

Key Number

VIN

Airbag Serial Number

Figure 8

13. Remove the air bag module.

- For air bag module removal, refer to ASIST.

Select:

- a. FX
 - b. The correct model year
 - c. The **Service Manual** tab, and then
 - d. **Serv. Man. Amendment** (Figure 9).
- o On the next screen, select **SMA 2003-2008 FX; Revised Front Passenger Air Bag Module Service Procedure** (Figure 10).

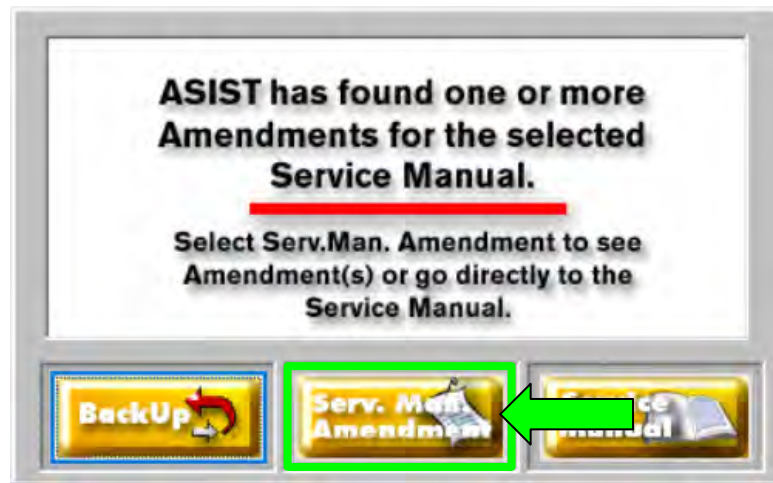


Figure 9

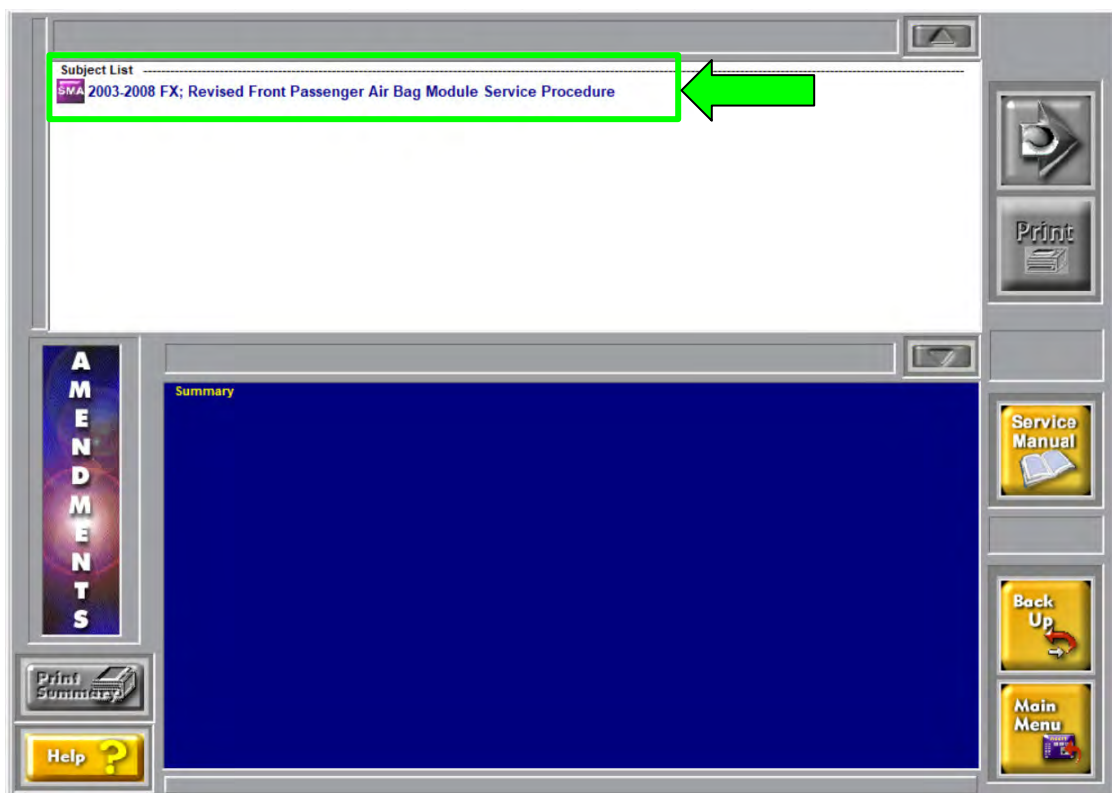


Figure 10

HINT: 2006-2008 FX passenger side air bag modules were originally installed without a center fixing nut. A center fixing nut will be installed. In addition to the service manual amendment installation procedure, steps 14-20 describe how to access and install the center fixing nut onto the module.

- 14. Remove the two (2) screws and one (1) bolt (Figure 11).

HINT: One (1) of the two (2) screws is hidden (Figure 11).

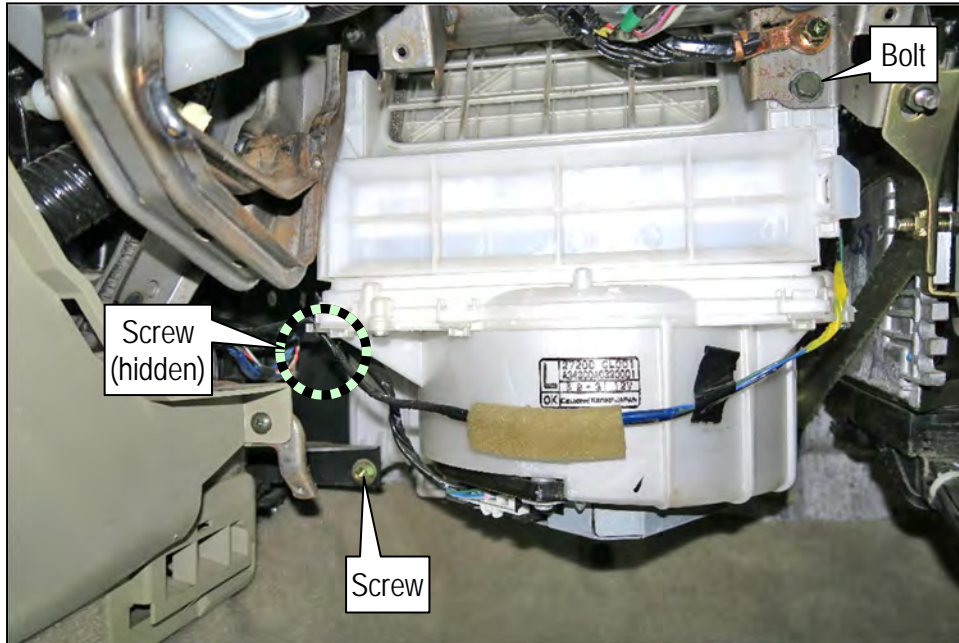


Figure 11

- 15. Disconnect the blower motor harness connector, and then unfasten the blower motor harness from its retainer.
- 16. Unfasten the intake door motor harness from its retainers.

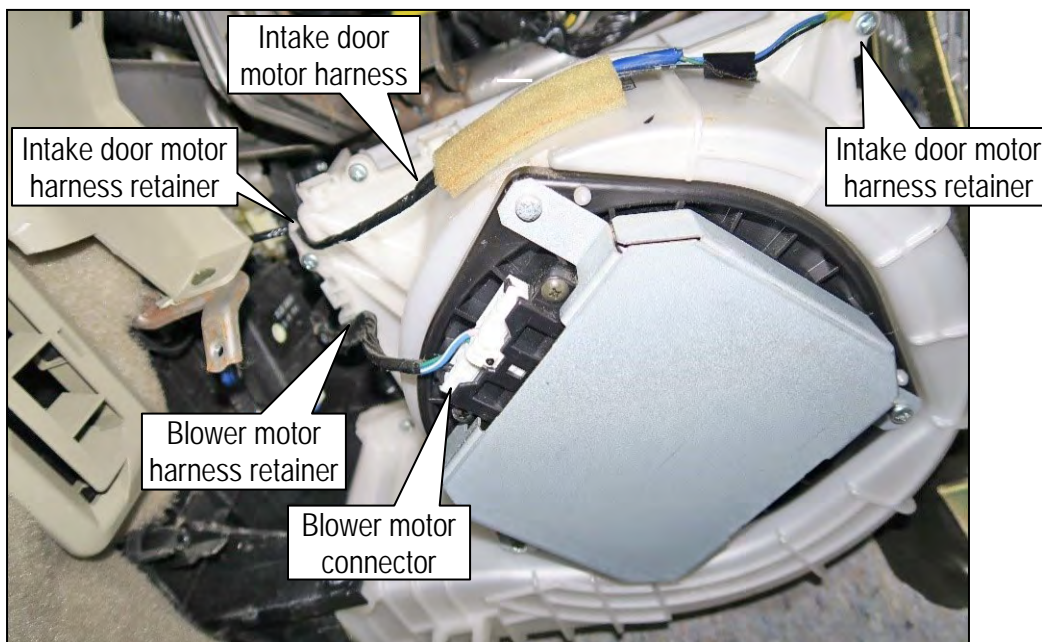


Figure 12

17. To release the blower case, push the blower case toward the passenger side of the vehicle, and then pull downward on the driver side of the blower case.
18. Slightly rotate the bottom of the blower case and pull toward you, and then lower the blower case to the front passenger floor.

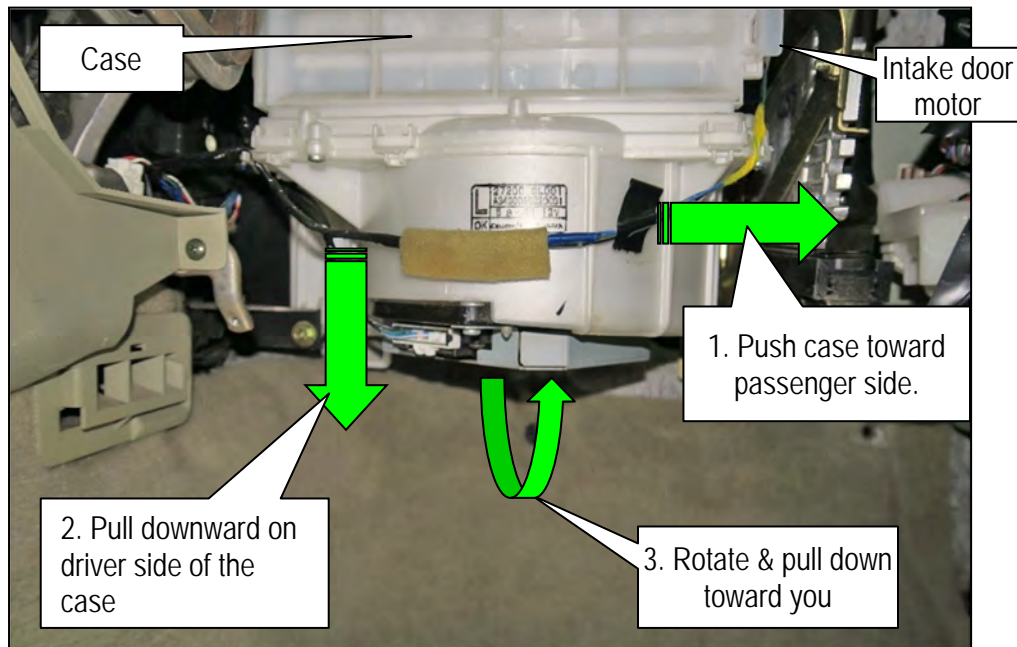


Figure 13

19. Disconnect the intake door motor connector, and then remove the blower case from the vehicle.

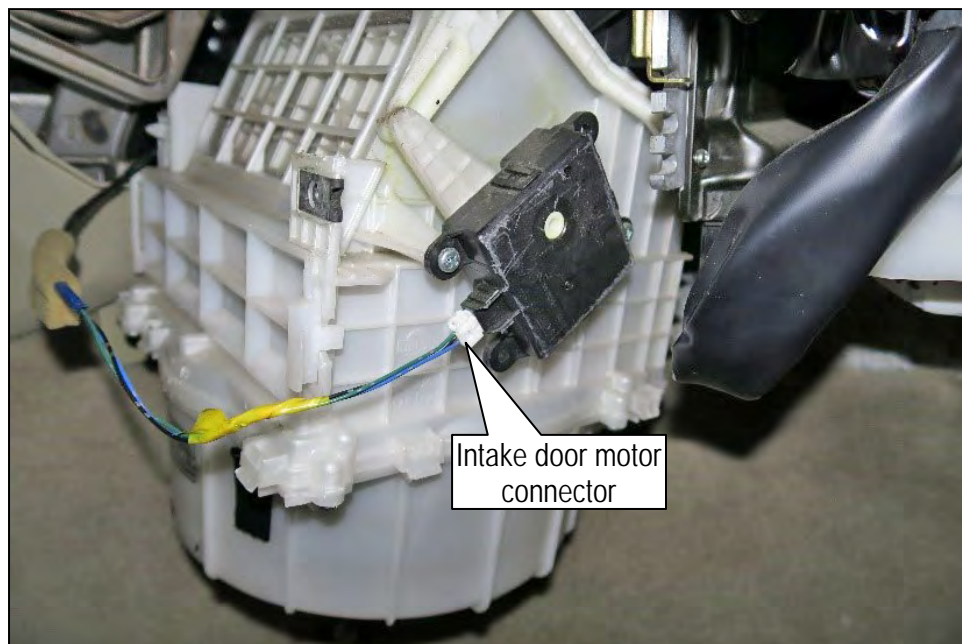


Figure 14

20. Install the new front passenger air bag module.
- a. Using the three (3) new fixing nuts supplied with the replacement module, secure the module mounting brackets to the supports on the back of the instrument panel.
 - o Fixing nut torque: 6.0 N•m (0.61 kg-m, 53.5 in lbs)
- HINT:** One (1) of the fixing nuts is hidden (Figure 15).

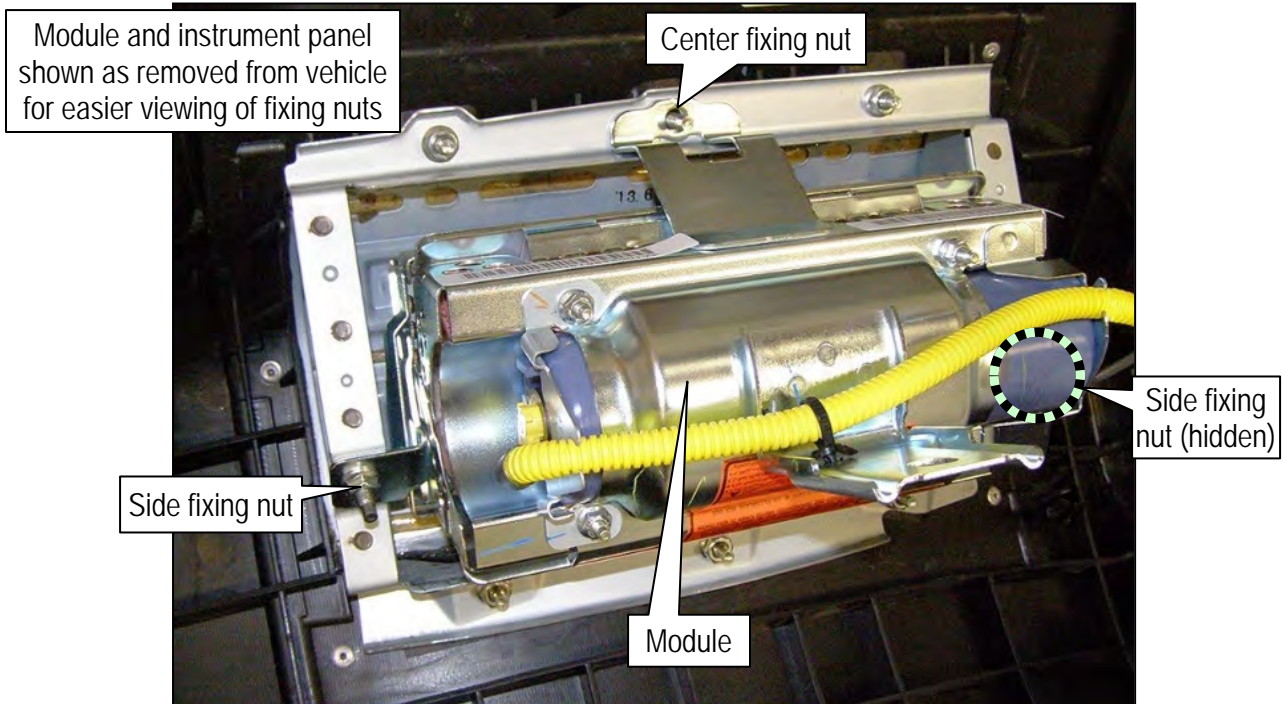
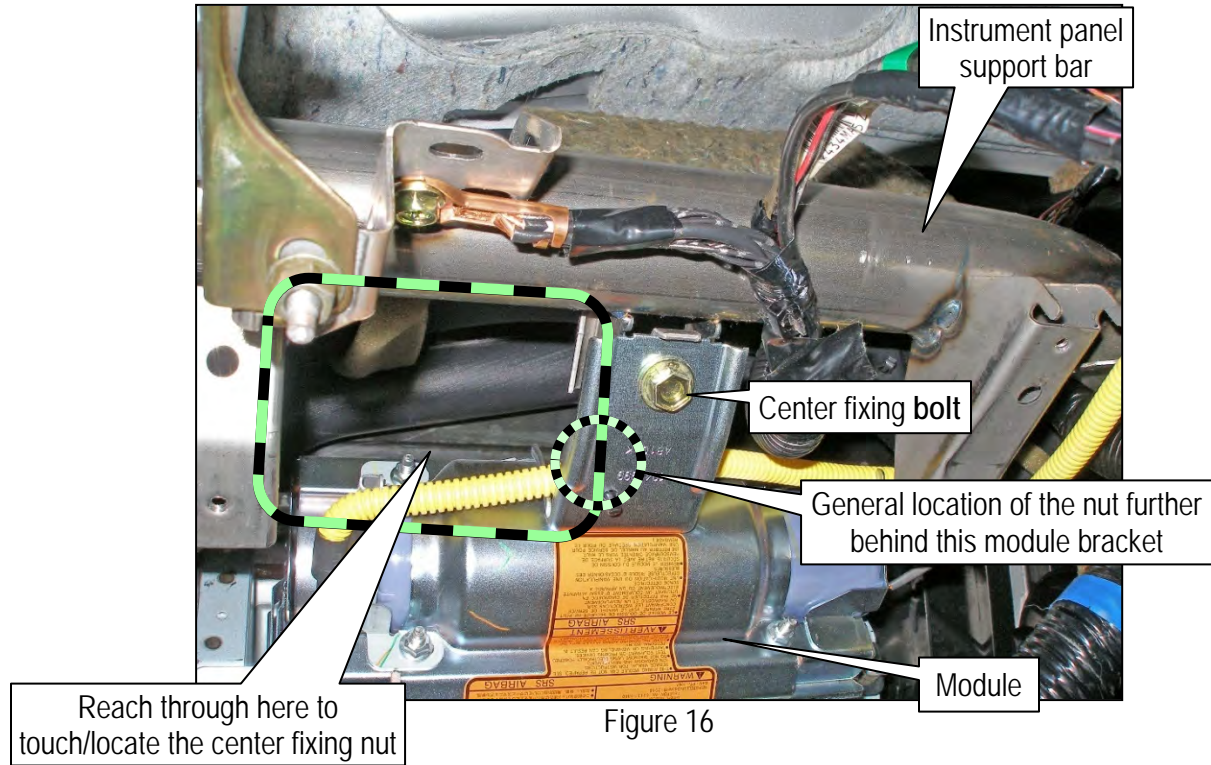


Figure 15

HINT: Figure 16 and Figure 17 show the center fixing nut's general location when viewed with the case removed, and while lying on the front passenger floor with your head under the instrument panel and looking up.

- b. Install the center fixing bolt.
 - o Center fixing **bolt** torque: 24.5 N·m (2.5 kg-m, 18 ft lbs)



21. Install the air bag module and all other components in the reverse order of removal.

- For air bag installation, refer to ASIST.

Select:

- a. FX
 - b. The correct model year
 - c. The **Service Manual** tab, and then
 - d. **Serv. Man. Amendment** (see Figure 18).
- On the next screen, select **SMA 2003-2008 FX; Revised Front Passenger Air Bag Module Service Procedure** (Figure 19).

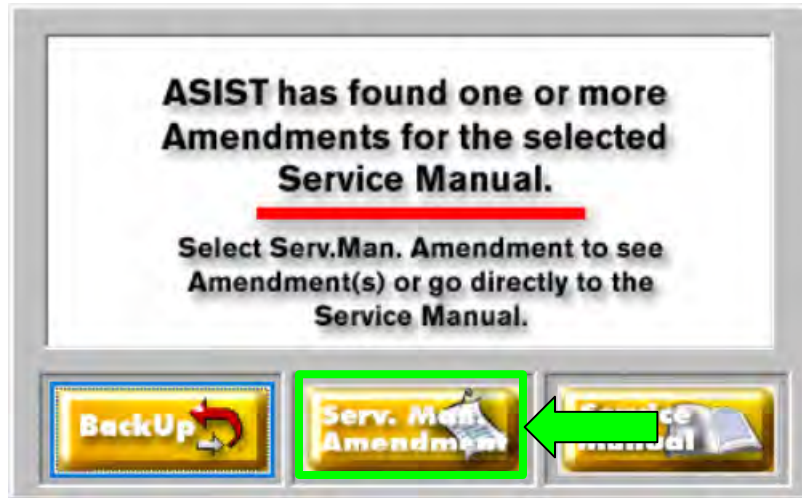


Figure 18

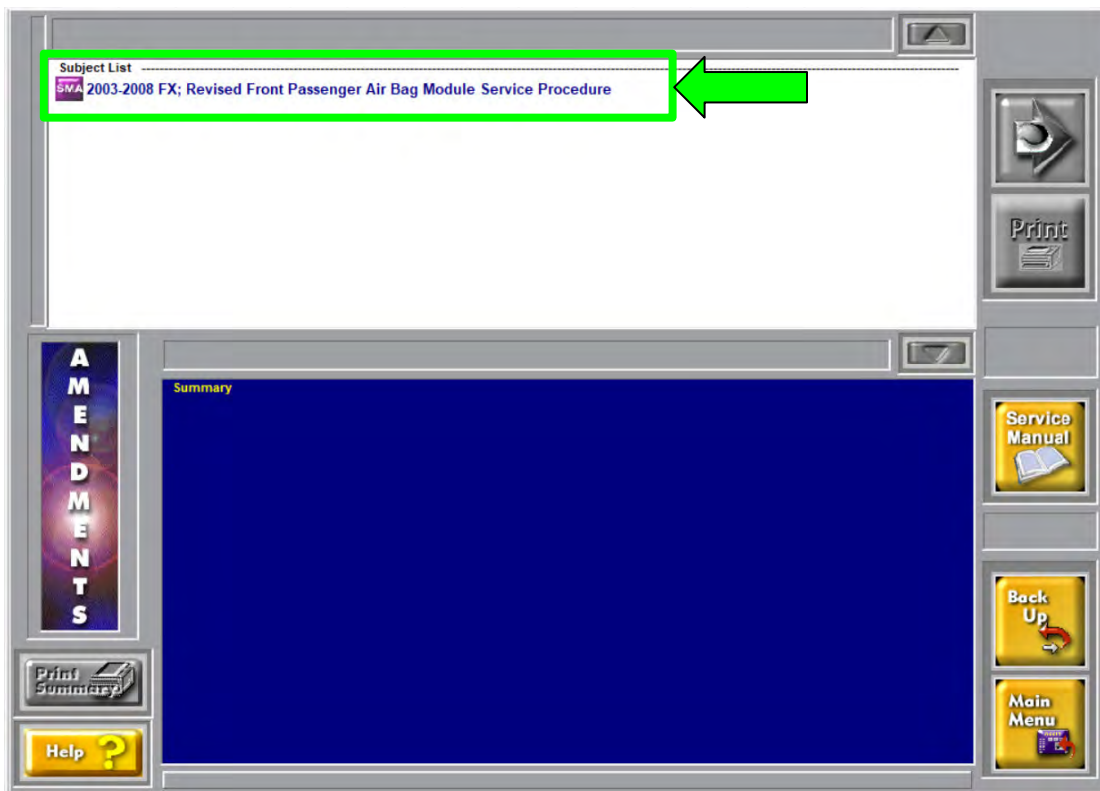


Figure 19

22. Reconnect both battery cables, positive cable first.

23. Turn the ignition ON and reset/reinitialize systems as needed.
 - For a listing of systems that require reset/initialization after reconnecting the 12V battery, refer to the ESM section listed below.
 - **GI General Information > ADDITIONAL SERVICE WHEN REMOVING BATTERY NEGATIVE TERMINAL.**
 - This list often includes items such as audio, power windows, clock, sunroof, etc.

24. Turn the ignition OFF and then ON and observe the air bag warning light.
 - The air bag warning light should illuminate for 7 seconds, and then go out.

HINT: If the air bag warning light does not operate as described above, there may be an issue not covered by this campaign. Refer to ASIST and the ESM for additional diagnostic and repair information.

25. **Return the old (removed) non-deployed module in the box that the new module came in.**
 - TK Services and RXO Logistics have provided return instructions for the recalled Takata inflators and modules at pages 16-19 of this bulletin.
 - **Reminder: Federal Hazardous Material Regulations (HMR) govern preparation of shipments of hazardous materials and prohibit handling and preparation for shipment by any person who is not trained and certified as required by the HMR. The HMR impose specific requirements for retailers, packaging, labeling and pre-transportation functions. Violations can result in civil penalties by the Pipeline and Hazardous Materials Safety Administration. (Title 49 Code of Federal Regulations Subchapter C)**

Hazardous Materials Training/Certification Responsibility

In accordance with Title 49, Code of Federal Regulations (49 CFR), Sections 172 Subpart H and 173.1(b), it is the responsibility of the dealer to ensure that every employee handling and preparing hazardous materials for shipment is properly trained/certified. Initial and recurring training can be completed by contacting one of the training companies listed below, or any other company that offers hazardous material training/certification.

SHIPMATE, INC.

Hazardous Materials Training & Consulting 780 Buckaroo Trail, Suite D Sisters, OR 97759 Website: www.shipmate.com, Tel: 310.370.3600, Fax: 310.370.5700

DGI Training Center

West Seminar Registrations and On-Site Information 1060 El Camino Real, Suite B Redwood City, CA 94063-1645 Website: www.dgitraining.com, Tel: 650.306.8450 or 800.338.2291

Lion Technology

570 Lafayette Rd. Sparta, NJ 07871-3447 Email: info@lion.com, Tel: 888.546.6511, Fax: 973.579.6818

TAKATA AIRBAG RECALL RETURN INSTRUCTIONS




IMPORTANT: Must be performed by certified DOT HAZMAT personnel.

<p>Takata Airbag Recall</p>	<h2 style="margin: 0;">Inflator and Module Returns Shipping Instructions</h2> <p style="margin: 0;">Please contact scfieldaction.14305@rxo.com for documentation and to arrange pickup</p> <p style="margin: 0;">If retailers do not receive a response from an RXO logistics specialists within 48 to 72 hours, then they can utilize the escalation number, (210) 317-6436 for further assistance.</p>	<p>06/20/2023</p>
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1. Shipping Documents

- Pallet Label**
 - To be emailed by RXO
 - To be affixed to each Pallet
- Over-pack Label**
 - To be emailed by RXO
 - To be affixed to the outside of each pallet
- Bill of Lading**
 - To be emailed by RXO.
 - Print 2 copies: 1 for Dealer Records, 1 for Driver.
- ERG Document**
 - To be emailed by RXO.
 - To be provide by the Dealer to the Driver for each shipment



TK SERVICES
1199 AUSTIN COURT
HOWELL, MI 48843

5. Shipping Instructions – Prepare the Pallet

- Accumulate and palletize Kits
- Arrange Kits on Pallet as pictured here
 - 20 boxes per row/layer (5x4)
 - 10 rows/layers per pallet (200 boxes)
- Shrink-wrap Kits to Pallet
- Affix Over-pack Label and Pallet Label on (1) side of Pallet (Not on Top)
- If 200 boxes are not accumulated every 2 weeks, please proceed to step 6.

Note: If you receive non-uniform sized kits (Older version), Please contact RXO via the instructions in Box 6 for additional Instructions


TK SERVICES
1199 AUSTIN COURT
HOWELL, MI 48843

2. Packing Instructions


****DO NOT DEPLOY THE INFLATOR****

- Confirm box is in acceptable condition. Box should be in good condition with no visible signs of damage and should be capable of withstanding additional transportation.
- If a new box is needed, follow the New Box instructions located in section #8 of this page.
- Place the un-deployed air bag inflator or module in the "cradle" of the box insert.

Inflator



Module





6. Shipping Instructions – Schedule Pickup

- Upon Accumulating 200 kits (1 Over-pack/Pallet) Minimum
 - Contact RXO at the e-mail noted above If 200 Kits have not been accumulated every 2 weeks, please contact RXO for direction.
 - Complete shipping template and attach to E-Mail.
- Have the following Information Available
 - Dealer #
 - Quantity of Over-packs/Pallets
 - Quantity of Driver Kits and Quantity of Passenger Kits on each Pallet
 - Email Address where shipping Documentation can be received
 - Lift gate Service Needed?

3. Closure Instructions

- Close the top box flap, per box closure instructions located on front panel of box using a 2" wide by 4" long piece of tape to securely Close the box.





7. Shipping Instructions – Ship

- Give 1 Copy of BOL and 1 Copy of ERG to Driver
- Retain 1 Copy of BOL for Dealership records and archive for at least 2 Years

4. Shipping Instructions - Label each Box

- 1** OEM module/inflator kit contains this 2-part label
- 2** Peel off 'Ship-To' label
- 3** Affix label to box. Do not cover up Class 9 Marking




8. Requesting a New Box / Shipping Labels

If a new box or replacement box shipping labels are needed, please contact a representative by email to request replacement materials.

Primary Contact:
E-Mail: scfieldaction.14305@rxo.com

To help expedite your request, please be prepared to provide the following information:

- Serial number on the original box (if replacement box is needed)
- What Type of shipping material needed
 - Replacement Box
 - Two Part Return Label
 - Bill of Lading
 - ERG Form
- Dealer Shipping Information
 - Contact Name
 - Dealer Address
 - Phone Number



NOTE: International and ALL Locations outside of the Continental United States (APAC, EMEA, Mexico, Hawaii, Alaska, Puerto Rico, and US Virgin Islands dealers) **CANNOT** follow above shipping instructions. Instead, dealerships in these locations **MUST** contact TK services /RXO USA representative directly for shipping instructions: RXO Representative .Email: scfieldaction.14305@rxo.com Continental US 48 State Dealerships, please follow steps 1-8 above.

BOOKING TEMPLATE FOR TAKATA AIRBAG RECALL RETURNS

PALLET (S) MUST BE READY BEFORE SENDING IN THE TEMPLATE. ALL FIELDS PERTAINING TO YOUR LOAD MUST BE FILLED IN AND SENT TO SCFIELDACTION.14305@RXO.COM. ESCALATION PHONE NUMBER : 210-317-6436
TEMPLATE MUST BE USED FOR ALL BOOKING REQUESTS .

Dealer Code					
Dealer Name					
Pickup Address					
City, State & Zip					
YOUR Name & Phone#(DO NOT GIVE YOUR CELL #)					
Hours available for pickup					
Email Address for BOL					
Do you need a truck with lift gate and pallet jack (YES or NO)					
SPECIAL EQPT NEEDS OR SPECIFIC CARRIER REQUEST					
	Pallet #1	Pallet #2	Pallet #3	Pallet #4	Pallet #5
Driver Side Count					
Passenger Side Count					
TOTAL	0	0	0	0	0

	Pallet #6	Pallet #7	Pallet #8	Pallet #9	Pallet #10
Driver Side Count					
Passenger Side Count					
TOTAL	0	0	0	0	0

	Pallet #11	Pallet #12	Pallet #13	total boxes
Driver Side Count				0
Passenger Side Count				0
TOTAL	0	0	0	0

TRUCK LOAD IS 14 + PALLETS	USE THIS SECTION FOR 14 PALLETS OR MORE
TOTAL PALLET COUNT	
TOTAL DRIVER COUNT	
TOTAL PASSENGER COUNT	
TOTAL WEIGHT	

PALLET (S) MUST BE READY BEFORE SENDING IN THE TEMPLATE. ALL FIELDS PERTAINING TO YOUR LOAD MUST BE FILLED IN AND SENT TO SCFIELDACTION.14305@RXO.COM ESCALATION PHONE NUMBER 210-317-6436 MIGUEL PRIGAADA

Dealer Code Dealer or Business Name

Pickup Address City, State & Zip

Physical Address (if different from pickup address) City, State & Zip

YOUR Name & Phone # Hours Available for Pickup

Days/hours pickup is not allowed (lunch hour if shut down)

Email address for BOL Do you need a truck with lift gate and pallet jack? YES NO

Where can the driver expect to find pallet on property? Please give clear directions

Special instructions or notes that will help driver locate pallet on site

	Pallet #1	Pallet #2	Pallet #3	Pallet #4	Pallet #5	Pallet #6	Pallet #7	Pallet #8	Pallet #9	Pallet #10	Pallet #11	Pallet #12	Pallet #13	Pallet #14	Total Boxes
Driver Side Count	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Passenger Side Count	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
MODULE ASSY-AIR BAG, ASSIST (front passenger air bag module)	K8515-CL72A	1

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
R20C2	Remove and Replace Front Passenger Air Bag Module	R20C20	1.0

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
March 4, 2021	ITB21-003	Original bulletin published
July 26, 2023	ITB21-003A	Pages 15 and 17 updated and pages 16, 18 and 19 added. "NOTE" changed to "HINT". Other changes made throughout.