



Mercedes-Benz

Campaign No. 2021030002, April 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model CLA-Class (118 platform)**
Model Year 2020
Replace Spark Plugs

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 CLA-Class (118 platform) vehicles with a 4-cylinder gasoline engine (M139), an incorrect variant of the spark plug might have been installed which could affect the safety and emissions of the vehicle. In this case, an increased mechanical wear of the spark plug from thermal overload could occur over time. This may cause parts of the spark plug to detach within the combustion chamber, potentially leading to engine damage. In this case, stalling of the vehicle cannot be ruled-out, which could increase the risk of a crash. An authorized Mercedes-Benz dealer will replace the spark plugs on the affected vehicles.

Prior to performing this Recall Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 7 vehicles are involved.

Order No. P-RC-2021030002

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

California Proof of Correction Parts Information

Qty.	Part Name	Part Number
1	Sheet (CA Dealers Only)	A 000 584 42 14
1	Label (CA Dealers Only)	A 000 584 54 13

Primary Parts Information

Qty.	Part Name	Part Number
4	Spark plug	A 139 159 14 00

Warranty Information

Operation: Replace all spark plugs

Damage Code	Operation Number	Labor Time (hrs.)
15 900 09 7	02-1974	0.9

**Note**

Operation Number labor times are subject to change