


VOLVO CAR SERVICE AND PARTS BUSINESS			
Parts Bulletin			
TITLE: Recall R10078 XC40 Recharge Software Update Model Year XC40 Recharge 2021			
GROUP: 30	CAT/NO: R10078	CAR MARKET: United States and Canada	
REVISIONS:		ISSUE DATE: 2021-03-01	STATUS DATE: 2021-03-01
Page 1 of 1			

“Right first time in Time”

Reference Bulletins: QB R10078

Volvo Car USA LLC and Volvo Car Canada LTD on behalf of Volvo Car Group, have decided to launch Recall R10078 on certain model year 2021 XC40 Recharge vehicles.

Volvo has identified that there is a risk of a micro-processor reset in the Battery Energy Control Module (BECM) which may cause the High Voltage contactors to open during driving. During driving, without any initial warning, there may be a risk that the high voltage system becomes unintentionally disconnected.

Worst case scenario is loss of propulsion during driving. Full steering and brake capability remain.

The corrective action is to perform a Software Upgrade.

The following part numbers apply:

Part Number	Description	Qty
31676056	Software downloading according to QB R10078	1