



Mercedes-Benz

Campaign No. 2021020038, March 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLA-Class vehicles (156 platform)**
Model Year 2019
Replace Transmission Control Unit

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on four Model Year (“MY”) 2019 GLA-Class vehicles (156 platform), the power supply for the automatic transmission control unit might be interrupted while driving. In this case, the transmission would shift into neutral and the vehicle would coast to a stop. Both the steering and braking systems would not be impaired. However, the risk of a crash might be increased. An authorized Mercedes-Benz dealer will replace the transmission control unit on the affected vehicles.

Prior to performing this Recall Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 4 vehicles are involved.

Order No. P-RC-2021020038

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Work procedure

1. Replace control unit of fully integrated transmission control (dual-clutch transmission).

i Removal fully integrated transmission control For basic data, see **AR27.19-P-0200NKB**.

Disassembly fully integrated transmission control For basic data, see **AR27.19-P-0220NKB**.

Primary Parts Information

Qty.	Part Name	Part Number
1*	TS controller unit	A 000 270 39 00*

* The replacement parts must be determined according to the VIN via the parts job in the Xentry Portal (XPPI).

i Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealants, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

Warranty Information

Operation: Replace control unit of fully integrated transmission control (02-1960)

Includes: Remove/install rear lower engine compartment lining; Remove/install electrohydraulic controller unit of dual-clutch transmission; Drain/fill dual-clutch transmission oil; Perform adaptation; Check/correct oil level of dual-clutch transmission.

Connect/disconnect diagnostic system (XENTRY Diagnosis) (02-4762)

Connect/disconnect starter battery charger (with XENTRY Diagnosis connected) (02-5058)

Damage Code	Operation Number	Labor Time (hrs.)
54 954 03 7	02-1960	3.0
	02-4762*	0.1
	02-5058*	0.1