

# Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2021020010, February 2021  
Revision A 11/11/2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model C-Class Cabriolet vehicles (A205 platform)**  
**Model Year 2017-2021**  
**Check Front Seat Belts (Driver and Passenger)**

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that certain C-Class Cabriolet vehicles (A205 platform) with PRE-SAFE might not meet the requirements of FMVSS 208, S7.4.5., as the front seat belts might not fully retract to its stowed position. In this case, certain regulatory requirements under FMVSS 208 might not be fulfilled. If the seatbelt webbing does not fully retract into its stowed position, the consumer may find the operation of the seatbelt inconvenient and not wear it, increasing the risk of injury in the event of a crash. An authorized Mercedes-Benz dealer will check the retraction function of the seat belts on the affected vehicles and adjust the damping foam within the B-pillar, if necessary.

Prior to performing this Recall Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 24,550 vehicles are involved.

Order No. P-RC-2021020010

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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### Check/test procedure

1. Pull out seat belt straps of driver's and front passenger's seat belts and let them retract.

**i** The seat belt strap **must** retract into its final position automatically.

**i** For the last 6" manual assistance to rolling up the seat belt strap is allowable. The last 6" is defined as being measured from the buckle latch plate button (**Figure 1**).

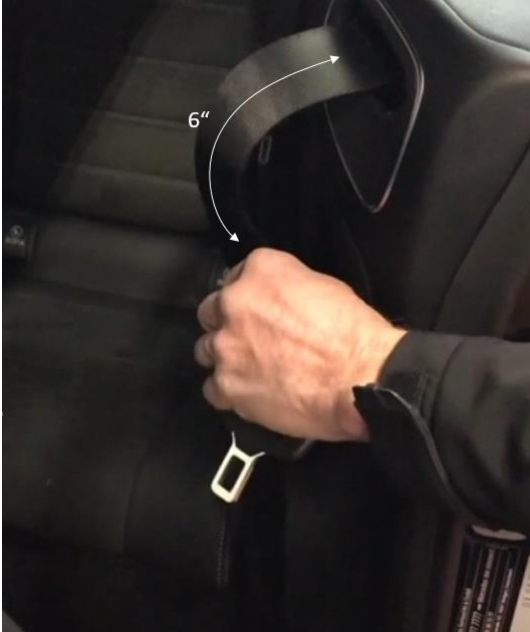


Figure 1

- a. Seat belt strap does **not** roll up into its final position automatically even with manual assistance **for the last 6"**: Carry out **work procedure**.
- b. Seat belt strap rolls up into its final position automatically with or without manual assistance for the last 6": **End measure**.

### Work procedure

**i** It is **not** necessary to replace the seat belts.

**i** Only the corresponding side of the seat belt that does not retract into its final position automatically, despite manual assistance **for the last 6"**, must be reworked.

2. Disconnect ground line of battery

**i** For basic data, see **AR54.10-P-0003LW**.

3. Remove lower side trim in rear.

**i** For basic data, see **AR68.30-P-4784LWR**.

4. Loosen lower screw (A, **Hm** 30 Figure 2) on seat belt and remove seat belt.



Figure 2



Figure 3

5. Remove damping foam (B, Figure 3).
6. Use a suitable tool to create an opening as shown in Figure 4.
- i** DO NOT exceed the cut area shown (Figure 4 red box).
  - i** The seat belt strap should not be in contact with the damping foam (B).



Figure 4

7. Mount seat belt and test if the seat belt strap rolls up into its final position automatically, manual assistance for the last 6" is allowable.
- Seat belt strap does **not** roll up into its final position automatically even with manual assistance for the last 6"  
**Carry out Step 8.**
  - Seat belt strap rolls up into its final position automatically with or without manual assistance for the last 6":  
**Carry out Step 10.**
8. Wipe down the belt guide roller (under the belt webbing) with a clean cloth (**Figure 5**).



**Figure 5**

9. Assemble in reverse order.
- i** Always ensure that the seat belt strap can move freely while installing the side trim and after reassembly. Jamming/pinching of the seat belt strap must be avoided
10. If the above measures do not provide adequate roll-up retraction despite manual assistance for the last 6", a PTSS case shall be opened.

## Warranty Information

**Operation:** Check driver's and front passenger's seat belts (02-1933)  
Rework only one seat belt (after check)(02-1934)  
Rework both driver's and front passenger's seat belts (after check)(02-1935)  
Cleaning the driver's side belt roller guide (02-0001)  
Cleaning the passenger's side belt roller guide (02-0001)

Damage Code	Operation Number	Labor Time (hrs.)
91 903 09 8	02-1933	0.1
	02-1934	1.3
	02-1935	2.2
	02-0001 (driver's side)	0.1
	02-0001 (passenger's side)	0.1

**i** **Note**

Operation Number labor times are subject to change.