



Adventurer LP

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To whom it may concern,

In regards to the Dometic Cooking Stove Recall, it has come to our attention that we did not properly notify our owners within the required time period. There were several factors that may have played into this, but the primary reason was staff turnover. When the notice was first provided, the responsibility fell upon an individual that left the company shortly thereafter. The project was not handed off when that person left so things were left open ended. We are now implementing a new SOP that will streamline our process and help prevent these things from happening again.

Sincerely

Tyler Rehfield
Customer Experience Manager
Adventurer MFG