



**RV CHASSIS**  
A Shyft Group Brand

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[SPARTANRVCHASSIS.COM](http://SPARTANRVCHASSIS.COM)

December 22, 2021



## **IMPORTANT SAFETY RECALL – 21V-969**

**This notice applies to the vehicle identification number in the label below.**

 **NC091021**

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Shyft Group, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2020 through 2023 model year K3 model Spartan RV chassis equipped with an X12 engine supplied by Cummins, Inc.

### **What is the Defect?**

The fuel tubes between the fuel rail and the injector for cylinders 4, 5 and 6 may be susceptible to cracking, resulting in a high pressure fuel leak.

### **What is the Safety Risk?**

A high pressure fuel leak in the presence of an ignition source may increase the risk of a fire.

### **What is the Warning?**

Fuel leaks may be detected during maintenance. An operator may smell fuel or observe a mist due to the fuel leak.

### **What is the Remedy?**

For engines having 75 miles or less, Cummins will add vibration isolators to the fuel tubes; fuel tubes do not need to be replaced.

For all other engines, the subject fuel tubes for cylinders 4, 5 and 6 (the rear half of the engine) will be replaced with new fuel tubes (having the same part number as the recalled components) and vibration isolators will be added to the fuel tubes to engines.

**What You Should Do:**

If you have questions or concerns about this recall, which correlates to Cummins recall 21E-099, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800- CUMMINS (1-800-286-6467) or visit our website at [care.cummins.com](http://care.cummins.com).

For additional assistance, you may call Spartan RV Chassis Customer Product and Support at 1-800-543-4277.

**Leased Vehicles:**

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

**Reimbursement:**

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan RV Chassis at 1-800-543-4277.

**Reply Card:**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan RV Chassis at 1-800-543-4277. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,

Spartan RV Chassis