



IMPORTANT
SAFETY RECALL

January 5th, 2022

«Corporate_name»
«Address»
«City» «ProvState» «Zip_Code»
«Country»

Important Safety Recall 21V968

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Title 49, United States Code Chapter 301, administered by the National Highway Traffic Safety Administration. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Description of the vehicle (s) affected by the defect

Make	Lion
Model	Lion C
Model Year	2017 to 2021
Vehicle Identification Number (VIN)	See Appendix A
Recall number issued by NHTSA	21V968

Description of the defect

A failure of the 12V circuit breaker kill switch could result in the loss of steering assist and a loss of braking capability (primary and secondary systems). Lion has found a series of corrections to apply to the 12V circuit to improve the vehicle safety.

Corrective measures and precautions

Important note: An instruction is attached to this communication to validate the status of the 12V circuit breaker switch, please follow the instruction.

According to this instruction, if an anomaly is detected, you must contact The Lion Electric immediately at this toll-free number: 1 855 546-6706 ext.: 229 and not use the identified vehicle.

Following your report of the defect to the Lion Electric, they will contact you shortly to determine the date to perform the service.



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Contact

For any question, do not hesitate to contact the service department at the 1 855 546-6706 ext.: 229.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, contact Customer Support above.

We estimate the time to perform the labor required to correct the defect to be approximately 1 hour.

If you no longer own this vehicle, please contact Lion to provide the new owner information. Lion will then contact the new owner.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

After contacting the Lion Electric Company's customer support number, if you still are not able to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that Lion Electric has failed or is unable to remedy the defect or noncompliance without charge.

Our priority is to always provide you with a product of the highest quality and security levels. We apologize for the inconvenience and would like to thank you for your trust and valuable cooperation.

Khalid Hammani
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Quality Director