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SPARTANCHASSIS.COM

January 6, 2022

IMPORTANT SAFETY RECALL – 21V-967

This notice applies to the vehicle identification number below.

4S9BDEUB2KB [REDACTED]

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Fire, LLC has decided that a defect which relates to motor vehicle safety exists in certain 2019 through 2022 model year Gladiator and MetroStar model Emergency Response chassis cabs equipped with a Cummins X12 engine.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

The fuel tubes between the fuel rail and the injector for cylinders 4, 5, and 6 may be susceptible to cracking, resulting in a high pressure fuel leak.

A high pressure fuel leak in the presence of an ignition source may increase the risk of a fire. Fuel leaks may be detected during maintenance. An operator may smell fuel or observe a mist due to the fuel leak.

Corrective Action:

Vehicles subject to this recall are to be inspected and repaired by a Cummins certified dealer or technician. Replacement of the fuel tubes and installation of the vibration isolators will take approximately 4 hours. The remedy will be done at no charge.

What You Should Do:

Please contact your local Cummins Distributor to perform the remedy. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467) or visit our website at care.cummins.com.

If you need further assistance with this notification, you may contact your Dealer or Spartan Customer Service at 1-800-867-6478.

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan at 1-800-867-6478.

Information Change:

If you have changed your address, sold or traded your vehicle, please email us at Firetruckservice@spartanmotors.com to provide updated information.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan at 1-800-867-6478. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,

Spartan Fire, LLC