



NHTSA SAFETY RECALL NUMBER 21V-916

Product Safety Department
Vermeer Corporation
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	<p>IMPORTANT SAFETY RECALL</p> <p>First Notice</p> <p>Operator's/Maintenance Manual Lug Kit (VMV00-0015)</p>
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<p>Model: «Model» This notice applies to your vehicle, Serial No: «PRD_SRL»</p>

January 20, 2022

Dear «Model» owner:

This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.

Vermeer MV Solutions, Inc. has decided that a defect that relates to motor vehicle safety exists in certain model year 2018 – 2021 McLaughlin and 2021 – 2022 Vermeer «Model» vacuum excavator trailers. According to our records, you currently own a McLaughlin/Vermeer «Model» vacuum excavator. The model and serial number are shown at the top center of this letter. Vermeer Corporation is administering this campaign on behalf of Vermeer MV Solutions, Inc.

POSSIBLE LOSS OF WHEEL AND RISK OF CRASH

An incorrect lug nut torque value is listed in the operator's and maintenance manual of vacuum excavators. The affected trailers are equipped with an 800-gallon spoil tank. The incorrect lug nut torque in the operator's and maintenance manual is a lower value (120 ft-lb) than recommended by the axle manufacturer (210 ft-lb).

<p>INCORRECT LUG NUT TORQUE VALUE</p> <hr/> <p>120 ft-lb (163 Nm)</p>
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<p>CORRECTED LUG NUT TORQUE VALUE</p> <hr/> <p>210 ft-lb (163 Nm)</p>
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DEATH OR SERIOUS INJURY POSSIBLE

Incorrect lug nut torque may cause the wheel lug nuts to loosen, increasing the risk of wheel loss and the risk of a crash.

Note: During manufacturing, lug nuts on affected vacuum excavators were torqued properly at 210 ft-lb.

IMMEDIATE MACHINE MODIFICATIONS REQUIRED

VMV00-0015 has been created to provide replacement copies of the operator's and maintenance manual with the updated correct torque value of 210 ft-lb. The manuals provided are:

- a cabled manual printed on weather-resistant paper to affix in the manual storage box on the vacuum excavator; and,
- a second manual for your office/shop location.

Also, please verify that your machine's lug nuts are properly torqued at 210 ft-lb. **The operator's and maintenance manuals must be replaced as soon as possible and the prior manual copies discarded.**

Please contact your authorized independent **Vermeer dealer** immediately to arrange a mutually acceptable time and location to install VMV00-0015 **at no cost** to you for labor or materials. The installation of this kit is estimated at .25 hours of labor. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

Contact your local Vermeer dealer:	«Service_Dealer_Name» «Serv_Dealer_Add1» «Inv_Dealer_Add2» «Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip» «Serv_Dealer_Country»
Telephone:	«Serv_Dealer_Phone»

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1

Telephone: 641-621-7060

Email: productsafety@vermeer.com

If possible, please provide the name and address of the new owner.

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the towing vehicle occupants and other drivers and passengers on the public roadways.

Regards,

PRODUCT SAFETY DEPARTMENT

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer product safety by email at productsafety@vermeer.com or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590; or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <https://www.safercar.gov>