



## IMPORTANT SAFETY RECALL 21V-887

Dear Sir or Madam:

**This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.**

M. H. Eby, Inc. has decided that certain Eby Generation commodity trailers manufactured by M. H. Eby, Inc. fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment." Accordingly, a recall to address this issue is being initiated effective November 16, 2021.

The defect involves missing white conspicuity tape that was not installed on the top rear corners of the Generation commodity trailers. Missing white conspicuity tape reduces the vehicle's visibility to other drivers, increasing the risk of a crash. M. H. Eby manufactured these trailers at the Story City, Iowa plant between July 2019 and November 2021. This is a non-compliance per FMVSS 108 and 393.11 (B). Enclosed, please find detailed instructions for the installation of the conspicuity tape to meet FMVSS standards. M. H. Eby will supply to the owner of the trailer the proper conspicuity tape as required by the FMVSS 108. There is no cost to the owner for this recall. In the event you cannot install the conspicuity tape in a timely manner, please contact the M. H. Eby Warranty Department at 717-354-1458 to make arrangements for installation at a trailer service center convenient to you. The repair should take approximately 15 minutes.

To be reimbursed for your expense to have the tape installed, you must submit a paid receipt along with the enclosed card to:

M. H. Eby, Inc.  
1194 Main St PO Box 127  
Blue Ball, PA 17506-0127  
Attention Warranty Department

The trailer Vehicle Identification Number(s) for the affected unit(s) is/are:

Current status of recall: **NOT COMPLETED**

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact the M. H. Eby Warranty Department at 717-354-1458 or by e-mail [Dave.Baltz@mheby.com](mailto:Dave.Baltz@mheby.com)

If you believe that M. H. Eby, Inc. or its service provider has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time, you may submit a complaint to Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

Sincerely,

*Dave Baltz*

David Baltz  
Warranty Manager