

**IMPORTANT SAFETY RECALL**

**NHTSA Recall 21V-861**

This notice applies to your vehicle, [REDACTED]

FEBRUARY 2022

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Your 2018 model year F-Series vehicle, VIN [REDACTED] is involved in safety recall 21V-861.

**WHAT IS CONDITION**

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in 2018, 2019, 2020 and 2021 model year F-Series vehicles. The jam nut for the steering stopper bolt on the left side may loosen and allow the bolt to back away from the steering knuckle. This could result in an increase in the turning radius of the vehicle in left turns, which could make it difficult to make sharp turns. If the vehicle’s turning radius is increased, there is an increased risk of a crash. A prior recall (19V-467) was conducted to address this issue, but Isuzu has identified this condition on vehicles that were remedied in that campaign as well as those that were produced after a change in production intended to prevent the condition. For this reason, even if you obtained the remedy in that prior recall, you need to plan to participate in this campaign as well.

Previously, we sent you a letter about this safety recall on your 2018 model year F-Series vehicle. This letter is to inform you that parts are now available.

**CORRECTION**

Isuzu dealers will replace both right and left side stopper bolt assemblies, which include new Spirallock Nuts, and torque the new Spirallock Nut to a new specification. This service will be performed **free of charge**.

**WHAT YOU SHOULD DO**

We recommend that you contact your Isuzu dealer to schedule an appointment. Although not necessary, please present this Owner Notification Letter at the time of your appointment or refer to Campaign Service Bulletin CB22-E-001. We estimate that the repair may take up to 54 minutes to perform. Additional time may be necessary depending on how appointments are scheduled and processed at your dealership. To locate the nearest Isuzu dealer you can visit our website at [www.isuzucv.com](http://www.isuzucv.com) or contact our Customer Relations Department at the number listed below.

**Isuzu Commercial Truck of America  
Customer Relations  
1-866-441-9638**

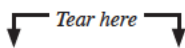
If you are still not satisfied, you may write to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the agency’s toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We regret any inconvenience which this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.

**IMPORTANT:** *If you have sold or traded your Isuzu vehicle, please enter the owner’s name and address, if known, on the attached “Change of Information” postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.*



Form fields for Name, Address, City, State, Zip, and Phone.

**NEW ADDRESS INFORMATION**

Signature line and checkboxes for vehicle status: Never owned, Stolen, Totaled/scrapped, Moved, Sold vehicle.

**FTR Steering Stop Bolt Assy Rpl  
21V-861**

*Change of Ownership / Address*



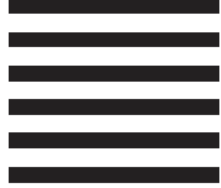


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POSTAGE WILL BE PAID BY ADDRESSEE

ISUZU COMMERCIAL TRUCK, INC.  
CUSTOMER RELATIONS  
PO BOX 66011  
ANAHEIM CA 92816-9900



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**IMPORTANT SAFETY RECALL INFORMATION**

U.S. Department of Transportation

Issued in Accordance  
With Federal Law

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**NHTSA**  
www.nhtsa.gov

## SAFETY RECALL NOTICE

