

IMPORTANT SAFETY RECALL

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 21V-835

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that a defect, which relates to motor vehicle safety exists in certain Model Year 2019-2021 Model 3 vehicles and Model Year 2020-2021 Model Y vehicles. Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

The front suspension lateral link bolts may not have been secured to the correct specifications. This could cause the fasteners to loosen over time, which could cause the lateral link to separate from the sub-frame. If the fasteners become loose, a lateral link separation could shift the wheel alignment, causing instability and increasing the risk of a crash.

WHAT TESLA WILL DO

At no charge to you, Tesla Service will tighten or replace the lateral link fasteners as necessary. Tesla Service will also replace lateral links or other components damaged due to this issue if any, free of charge

WHAT YOU SHOULD DO

Please schedule a service appointment through your Tesla mobile app. Alternatively, if you wish to contact your nearest Tesla Service Center or require technical assistance, please visit www.tesla.com/findus or call 1-877-79-TESLA (1-877-798-3752). For awareness, the appointment will take only a few minutes for the inspection, and up to about three and a half hours if a repair is necessary.

If you previously paid for a repair that addresses the recall described in this notice, you may be eligible for a refund. To verify eligibility and learn how to request a refund, please contact Tesla online by visiting www.tesla.com/support/contact or by calling 1-877-79-TESLA (or 1-877-798-3752). Additional detail can be found in our General Recall Reimbursement Plan, which is available online at <https://www.tesla.com/sites/default/files/downloads/tesla-recall-reimbursement-plan.pdf>.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a determination of a noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.