



## **IMPORTANT SAFETY RECALL**

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 21V-834

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc., has decided that certain Model Year 2020-2021 Model 3 vehicles fail to conform to Federal Motor Vehicle Safety Standard Nos. 214 ("Side Impact Protection") and 226 ("Ejection Mitigation"). Our records show that you are the owner of a vehicle affected by this action.

### **REASON FOR THIS RECALL**

The left and/or right side curtain air bag may have been improperly secured to the roof rail, which could result in a twisted air bag. A twisted side curtain air bag may not deploy properly, increasing the risk of injury or occupant ejection during a crash.

### **WHAT TESLA WILL DO**

Tesla Service will inspect and realign the left and right side curtain air bag as necessary, free of charge.

### **WHAT YOU SHOULD DO**

Please schedule a service appointment through your Tesla mobile app. Alternatively, if you wish to contact your nearest Tesla Service Center or require technical assistance, please visit [www.tesla.com/findus](http://www.tesla.com/findus) or call 1-877-79-TESLA (1-877-798-3752). For awareness, the appointment will take approximately one hour to perform both the inspection and repair, if necessary.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting [www.safercar.gov](http://www.safercar.gov).

Federal law requires any lessor who receives a notification of a determination of a noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

**TESLA, INC.**