

[REDACTED]

**URGENT SAFETY RECALL**  
**This is an important Safety Recall.**  
**The remedy will be performed FREE**  
**OF CHARGE to you.**

December 02, 2021

**This notice applies to your vehicle:**  
WPOA [REDACTED]

**IMPORTANT SAFETY RECALL (Remedy Notice)**

**Certain 2020 through 2022 Model Year Porsche Taycan Vehicles**  
**NHTSA ID 21V-794**

Dear [REDACTED],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that certain 2020 to 2022 Model Year Porsche Taycan Vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices, and Associated Equipment."

**What is the issue?**

Affected vehicles are programmed with pre-collision automatic hazard warning lamp activation logic that exceeds the automatic activation functionality permitted by Federal Safety Standards. An activation of hazard warning lights in non-emergency situations could confuse other road users, which might increase the risk of a crash.

**What will Porsche do?**

Porsche is conducting a safety recall to reprogram the affected vehicles, free of charge.

**What should you do?**  
**The remedy needed to complete this recall is now available.** Please contact any authorized Porsche dealer to schedule an appointment to have this recall performed as soon as possible and to arrange for Porsche-provided alternate transportation, if necessary.  
  
To find your nearest authorized Porsche dealer, visit: [www.porsche.com/usa](http://www.porsche.com/usa)

**This is an important Safety Recall.**  
  
The remedy will take up to 1 business day to perform; however, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.  
  
This recall will be carried out at no expense to the customer. If you have previously paid to have this repair performed, you may be eligible for reimbursement. For more information, please contact customer commitment as instructed below.

[REDACTED]

**What if you are not the owner or operator of this vehicle?**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please contact customer support so we can update our records.

**Can we assist you further?**

Please be aware that if you require any assistance in making an appointment to have this recall performed, please call or write:

Porsche Cars North America, Inc.  
Attn: Customer Support  
One Porsche Drive  
Atlanta, GA 30354  
1-800-PORSCHE  
customersupport@porsche.com

If you still cannot obtain satisfaction, and your dealer or Porsche is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint with:

Administrator  
National Highway Traffic Safety Administration 1200 New Jersey Avenue, S.E.  
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,  
Porsche Cars North America, Inc.