

IMPORTANT SAFETY RECALL NOTICE

21V-788

Dear Foretravel Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety act.

Foretravel Inc. has concluded that a defect which relates to motor vehicle safety recall 21V-788 exist on certain Foretravel coaches that fall within the list below.

Foretravel iC-37 / 2020-2022

Foretravel iH-45 / 2020-2022

Foretravel Realm / 2020-2022

What is the defect?

Foretravel is recalling 2020-2022 iH-45, Realm FS605, Realm FS450 and iC37 recreation vehicles equipped with HEHR 6400 Series Windows. The adhesive that bonds the vented portion of the window may fail allowing the window to detach, increasing the risk of crash or injury.

Corrective Action

Foretravel will issue owner and dealer notifications to have the window inspected. Foretravel will supply a gauge to be used while conducting inspections of the vent portion of the 6400 Series Window as well as a replacement vent if the original vent is found to have an adhesive bond issue.

What Should You Do

Please contact Foretravel Inc. at 1-800-955-6226 opt 3 to locate a qualified service center near you. Steps will be taken to ensure the recall is performed at the nearest service center.

Reimbursement

Foretravel will reimburse 0.4 labor charged to inspect the involved vented windows and/or replace any needed vent at a flat rate of 0.5 labor hour. The parts for the remedy are currently available. For more information contact Foretravel Inc., at 1-800-955-6226 opt. 3.

196+1Reply Card

The enclosed owner reply card identifies your vehicle. Presentation of this card to the service center will assist in making the necessary correction in the shortest possible time. If you have sold or traded the vehicle, please let us know by completing the postage paid reply card and returning it to us.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Foretravel Inc. at 1-800-955-6226 opt. 3. If you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://v.rww.safecar.gov if you feel the manufacture has failed or is unable to remedy the defect without charge.

Foretravel apologizes for this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,

Ronnie Blackmon

Director of Warranty and Customer Service