

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: [insert VIN]

OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 21V-742
NHTSA RECALL 21V-743

Dear Nissan Pathfinder Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Nissan has decided certain Model Year 2022 Nissan Pathfinder vehicles fail to conform to Federal Motor Vehicle Safety Standard 202a, Head Restraints.

Nissan has decided a defect which relates to motor vehicle safety exists in certain Model Year 2022 Pathfinder vehicles.

Our records indicate that you own or lease the Nissan vehicle subject to recall as identified by the VIN at the top of this notice.

Reason for Recall

Motivo del Retiro

The third-row headrests in certain Pathfinder vehicles may contain poor weld penetration on the rod that attaches the headrest to the seat assembly. As a result, the rod may detach and fully separate from the headrest assembly. Also, there is a potential misalignment of certain internal components of the third-row headrests, which may cause abnormal movement due to over-travel of the headrest. If these conditions are present in your vehicle's third-row headrests, the headrests may not perform as intended during a crash, and could potentially increase the risk of injury.

Certain Pathfinder vehicles may be equipped with second-row seat assemblies which have insufficient welds on the seat back frame. In the event of a crash with this condition, the seat back may fail and potentially increase the risk of injury to a passenger.

What Nissan Will Do

Qué Hará Nissan

Your Nissan dealer will replace all three third-row headrests.

Your Nissan dealer will inspect the second-row seat assembly welds and, if necessary, replace the second row seat(s).

The recall repairs will be performed at **no charge to you for parts and labor**. The total time to perform these repairs is approximately **three (3) hours**. However, if seat replacement is necessary the repair could take an additional hour. Your dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Qué Debes Hacer

Contact any Nissan dealer at your earliest convenience to schedule an appointment to have your vehicle remedied for free. Please bring this notice with you to your service appointment. For more information about a recall, please visit the website at the link below.

Para reparar tu vehículo, comunícate con cualquier concesionario Nissan a la mayor brevedad. Se requiere que traigas esta notificación el día de tu cita. Para obtener más información sobre el retiro, visite



Pathfinder Third-Row Headrests Recall
<https://nna.secure.force.com/recall?camp=PC844>.



Pathfinder Second-Row Frame Welds Recall
<https://nna.secure.force.com/recall?camp=PC845>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.