



## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle,

**May 11, 2022**

### **SAFETY RECALL N623: Gasoline Fuel Tank Flange Assembly Cracking**

**Vehicle Affected: 2010-2016 Land Rover LR4, 2010-2013 Range Rover Sport**

**National Highway Traffic Safety Administration (NHTSA) Recall Number: 21V-635**

#### **Dear Land Rover Owner:**

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Land Rover has decided that a defect which relates to motor vehicle safety exists in certain 2010-2016 model year Land Rover LR4 and 2010-2013 model year Range Rover Sport vehicles.

Your vehicle is included in this Recall action.

Land Rover previously wrote to you on October 07, 2021, to advise your vehicle is affected by this recall but that parts were not available for repairs. This second letter confirms that required parts are now available and service appointments can be made.

#### **What is the reason for this program?**

An issue has been identified on certain 2010 – 2016 Land Rover LR4 model year and 2010 – 2013 Land Rover Range Rover Sport vehicles. The Fuel outlet flange mounted on the fuel tank may crack, possibly resulting in a fuel leak. Some customers have reported fuel odor, the amber Malfunction Indicator Lamp on the Instrument Cluster illuminating and liquid fuel on the ground.

The driver may also experience fuel odor and in some circumstances, with the vehicle still, there could be liquid fuel underneath the rear of the vehicle, which in the presence of an ignition source could lead to a fire.

#### **What will Land Rover and your authorized Land Rover retailer do?**

Land Rover is carrying out a recall of these vehicles to have the fuel outlet flange replaced with a component of revised design.

There will be no charge to owners for this repair to the fuel tank flange assembly under this Program.

#### **What should you do?**

Please contact your preferred authorized Land Rover retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code 'N623'. If possible, please bring your vehicle in for this service with the fuel level no higher than ¼ tank as this will assist your Land Rover Retailer in performing the repair."

#### **How long will it take?**

The work will be carried out as quickly and efficiently as possible to minimize inconvenience to you and is expected to take approximately two (2) hours, although your retailer may need your vehicle for a longer time.

**Attention Leasing Agencies:** If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten (10) days.



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0000001

**What if I have previously paid for this concern?**

If you have already paid for this concern before the date of this letter, Land Rover is offering a refund. To qualify for a refund, please provide your authorized Land Rover retailer with the original paid receipt.

To avoid delays, please do not send the receipt to Land Rover Land Rover North America, LLC.

**Moved or no longer own this Land Rover vehicle?**

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner (if known); please fill out and return the enclosed return postage-paid card.

**What should you do if you have further questions?**

If you have any questions or concerns, regarding this Program, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your retailer cannot address, please contact the Land Rover Customer Relationship Center at **1-800-637-6837, Option 9**, and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: [lrweb2@jaguarlandrover.com](mailto:lrweb2@jaguarlandrover.com). Please include your full name, address, and VIN of your vehicle in your email.

**If you have the need to contact Land Rover by mail, please use the following address:**

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
100 Jaguar Land Rover Way  
Mahwah, NJ 07495

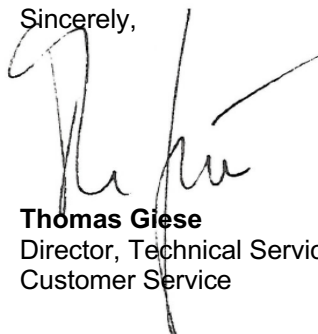
If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., S.E.,  
Washington, D.C., 20590

or call the toll-free Vehicle Safety Hotline at **1-888-327-4236 (TTY: 1 800 424 9153)**; or go to <http://www.safercar.gov>.

Land Rover appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



**Thomas Giese**  
Director, Technical Services - MA-43  
Customer Service



## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle, **SALSK2D45CA731414**

**May 11, 2022**

### **SAFETY RECALL N623: Gasoline Fuel Tank Flange Assembly Cracking**

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#### **What is the reason for this program?**

An issue has been identified on certain 2010 – 2016 Land Rover LR4 model year and 2010 – 2013 Land Rover Range Rover Sport vehicles. The Fuel outlet flange mounted on the fuel tank may crack, possibly resulting in a fuel leak. Some customers have reported fuel odor, the amber Malfunction Indicator Lamp on the Instrument Cluster illuminating and liquid fuel on the ground.

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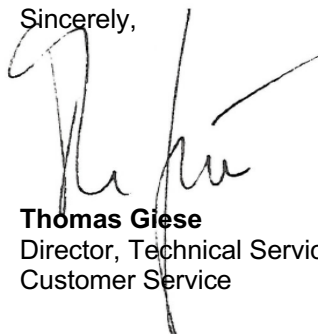
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Sincerely,



**Thomas Giese**  
Director, Technical Services - MA-43  
Customer Service



## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle, **SALSK2D41AA230582**

**May 11, 2022**

### **SAFETY RECALL N623: Gasoline Fuel Tank Flange Assembly Cracking**

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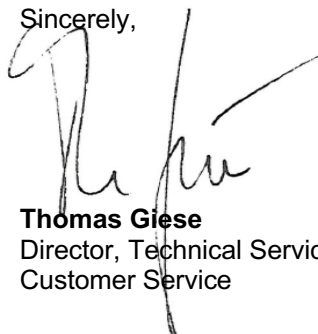
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