



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 21V-619
Hyundai Recall Number: 208

IMPORTANT SAFETY RECALL

2018 – 2020 Accent, 2016 – 2017 Azera,
2017 – 2018 Sonata, 2016 – 2018 Sonata Hybrid, 2017 – 2018 Sonata Plug-In Hybrid
Trunk Latch

This is an important Safety Recall.

- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible.
- This repair will be performed at **NO CHARGE** to you.
- To locate your nearest Hyundai dealer and schedule your appointment please visit:

www.HyundaiUSA.com/Campaign208

This notice applies to your Hyundai, VIN:

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in your vehicle, with the VIN shown above. Hyundai is initiating recall campaign 208, a noncompliance recall to repair a trunk latch assembly in certain model year 2018 – 2020 Accent, 2016 – 2017 Azera, 2017 – 2018 Sonata, 2016 – 2018 Sonata Hybrid and 2017 – 2018 Sonata Plug-In Hybrid vehicles in the U.S. and Canada.

What is the problem?

The trunk latch pawl in the subject vehicles can thermally contract when exposed to high ambient temperature. While engaged under this condition, an attempt to release the pawl and open the trunk lid could result in damage to the pawl. A damaged pawl could prevent opening of the trunk lid with the emergency trunk release inside the trunk, presenting risk of injury to an occupant locked in the trunk. As such, the involved vehicles might not comply with Federal Motor Vehicle Safety Standard No. 401, "Interior Trunk Release."

What will Hyundai do?

Your Hyundai dealer will replace the trunk latch base with improved parts. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Please contact your nearest Hyundai dealer to schedule the recall repair as soon as possible.

If the Malfunction Indicator Light is illuminated in your vehicle, you should seek service at your Hyundai dealer as soon as possible. The actual time required to perform the repair will take approximately one hour or less, however your vehicle may be needed longer. Therefore, we recommend scheduling a service appointment to minimize inconvenience.

If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement Notification

If you paid for repairs related to this recall prior to receiving this notification letter, you may submit your reimbursement request electronically or obtain additional information at www.HyundaiUSA.com/Campaign208 or **1-855-371-9460**.

No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information online at:

<https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/update-vehicle-ownership.html>

You can easily connect to this web page by using your cell phone to point your camera (or QR code reader app) at the code below. Then select the link which will be displayed on your phone.

