



625 Fawn Grove Rd
Winfield AL 35594

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle, identified by the VIN below

NHTSA Recall # 21V-610

Tiffin Recall # WAY-101

November 29, 2021

Wayfarer Frame Rail Extension Failure

Dear Wayfarer Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on the following models of Wayfarer motorhomes: **2017, 2018, 2019, 2020, 2021 & 2022 Wayfarer Motorhomes, all floorplans.**

This is the second of two letters owners will receive regarding this recall. This letter is to inform owners that Wayfarer now has a remedy available to complete this recall regarding the hitch on your Wayfarer motorhome. As previously notified, the hitch on the Wayfarer Motorhomes may become loose from the frame of the motorhome. We continue to warn that **OWNERS MUST NOT TOW OR USE THE HITCH UNDER ANY CIRCUMSTANCE UNTIL THE RECALL REPAIR HAS BEEN COMPLETED.** The area of the hitch attachment to the frame on the Wayfarer brand of motorhomes needs to be reinforced. If the area of the attachment

of the hitch to the frame is not reinforced, the repeated stress on the frame could cause it to break which would cause the hitch to become loose and possibly break away from the motorhome. If the hitch were to become loose or break away, this could cause a crash which could lead to an injury.

Please arrange to take your motorhome to a reputable service center **OR** dealer *of your choice* to have the correction completed. Please allow up 1 hour to have this repair completed, however if preexisting damage to the frame rail extensions are found, please be aware that more time may be needed depending on the repair. This work will be completed at no charge to you, the owner.

Once your appointment has been made, the dealer or service center you choose can contact Wayfarer Motorhomes to order parts, obtain working instructions and billing information. They can contact Wayfarer by phone at 205-487-4710 or by email at winfieldservice@tiffinmotorhomes.com.

PLEASE NOTE: Parts will only be shipped to service centers or dealers. Parts will not be shipped to owners.

If owners have paid in the past for any damages due to a failure of the frame to the hitch, please submit a copy of the invoice that was paid by you, the owner, to the Wayfarer warranty department at the following address: Wayfarer Warranty Department, 6524 State Hwy 129 North, Winfield AL 35594. The Wayfarer Warranty Department may also be reached at 205-487-4710 or by email at winfieldservice@tiffinmotorhomes.com.

If you do not own the vehicle that corresponds to the identification number which appears on this Recall Notification, please return the notification to the Tiffin Recall Department with any information you can furnish that will assist us in locating the present owner. You may email this information to recalls@tiffinmotorhomes.com.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department