



URGENT SAFETY RECALL
This is an important Safety Recall.
The remedy will be performed FREE
OF CHARGE to you.

September 29, 2021

This notice applies to your vehicle:
WP1

IMPORTANT SAFETY RECALL (Remedy Notice)

Certain 2021 Model Year Porsche 911, Taycan, Panamera, and Cayenne Vehicles
NHTSA ID 21V-608

Dear Mr.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that certain 2021 Model Year Porsche 911, Taycan, Panamera, and Cayenne Vehicles fail to conform to Federal Motor Vehicle Safety Standard number 208, "Occupant Crash Protection".

What is the issue?

Within a seat belt assembly installed in the vehicle in one or more of the seats, the automatic locking retractors may deactivate early, which can prevent the child restraint system from securing properly. An unsecured child restraint system can increase the risk of injury during a crash.

What will Porsche do?

Porsche is conducting a safety recall to inspect and replace any seat belts found to not meet the Safety standards, free of charge.

What should you do?
The necessary parts to complete this recall are now available. Please contact any authorized Porsche dealer to schedule an appointment to have this recall performed as soon as possible and to arrange for Porsche-provided alternate transportation, if necessary.
 To find your nearest authorized Porsche dealer, visit: www.porsche.com/usa

This is an important Safety Recall.
 The remedy will take up to 2 business days to perform; however, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.



What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please contact customer support so we can update our records.

Can we assist you further?

Please be aware that if you require any assistance in making an appointment to have this recall performed, please call or write:

Porsche Cars North America, Inc.
Attn: Customer Support
One Porsche Drive
Atlanta, GA 30354
1-800-PORSCHE
customersupport@porsche.com

If you still cannot obtain satisfaction, and your dealer or Porsche is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint with:

Administrator
National Highway Traffic Safety Administration 1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,
Porsche Cars North America, Inc.