

## IMPORTANT SAFETY RECALL

# RECALL NO. 21V-515 July 2021

#### This notice applies to your trailer:

Make	Model	Model Year	Vehicle Identification Number (VIN)
Xtreme Outdoors	MyPod	2021	XXXXXXXXXXXXXXX

#### Dear Xtreme Outdoors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Xtreme Outdoors has decided that a defect which relates to motor vehicle safety exists in certain model 2021 MyPod trailers, manufactured by Xtreme Outdoors between 03/23/2021 and 05/26/2021. We are notifying you because our records indicate that you are the current owner of the trailer listed above. Therefore, please review this letter carefully.

#### What is the Problem?

Support brackets secure the shell of the MyPod to the trailer frame. Xtreme Outdoor discovered that certain trailers used an out-of-specification support bracket, which may not properly secure the trailer's shell to the frame. Trailers using this insufficient bracket could result in the trailer's shell detaching during transit, creating a road hazard for trailing drivers.

#### What Are We Doing About the Problem?

To correct the bracket issue, Xtreme Outdoors will inspect your trailer's support brackets to ensure the correct brackets were used. At your earliest convenience, you follow the enclosed instructions to photograph the support brackets used on your trailer and to submit the photographs electronically to Xtreme Outdoors to review. Alternatively, you may contact your nearest Xtreme Outdoors dealer to arrange an inspection.

If the inspection reveals that your trailer uses the out-of-specification brackets, Xtreme Outdoors will replace the trailer's frame, which will be equipped with proper support brackets. This remedy will take approximately 12 hours and will be completed free of charge. Trailers already equipped the correct support brackets will not need to be repaired.

If you no longer own the MyPod trailer, please forward this notice to the new owner and provide the new owner's address to us at recall@goxtoutdoors.com.

Federal law requires vehicle lessors receiving this recall notice to forward a copy to the lessee within ten days. Also, it is a violation of Federal law for a dealer to deliver a new trailer covered by this recall notice under a sale or lease until the noncompliance has been remedied.

### **Questions or Concerns?**

If you have questions or concerns about this recall, please contact Xtreme Outdoors at (888) 469-8688 or recall@goxtoutdoors.com. If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

We are taking this action in the interest of your safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

**Xtreme Outdoors**