



TIFFIN

105 Second St NW, Red Bay AL 35582

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

NHTSA Recall # 21V-514

Tiffin Recall # WAY-100

Final Recall Notice

May 19, 2022

Wayfarer Valve Stem or Valve Stem Extenders may be damaged

Dear Wayfarer Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain models of Wayfarer motorhomes: **2017, 2018, 2019, 2020 and 2021 Wayfarers, all floorplans.**

After further deliberation, Tiffin Motorhomes has found a substitute wheel liner that we have tested and deemed compatible with the Mercedes-Benz wheels. This remedy is now available and will be considered our final recall repair. In finding a substitute wheel liner, the current wheel liners should be permanently removed from the motorhome and taken to a Tiffin dealer or service center for proper disposal.

Please note: The parts will not be available to be ordered until after June 1, 2022. The stock of parts will be available in limited quantities and will be shipped as soon as they become available.

As previously advised, specific Wayfarer motorhomes are equipped with a decorative wheel liner that may come into contact with the valve stem or the valve stem extender used on the tires of the motorhome. Repeated contact of a valve stem extender with a wheel liner may cause damage to the valve stem or the valve stem extender. If a valve stem or a valve stem extender is damaged, it can result in a loss of air pressure in the tire. A loss of air pressure in the tire may increase the risk of a crash.

Please arrange to take your motorhome into Tiffin Motorhomes dealer or service center. The recall repair will take approximately 1 hour and will be completed at no charge to you, the owner. If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required parts, instructions and time allowed for the repair. Tiffin Motorhomes will not pay over the

allowed time unless the repair facility receives a prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com.

The dealer or service center will remove the wheel liners and handle their disposal. In the event that the wheel liners have been removed under the interim remedy for the recall, the removed wheel liners will need to be given to the dealer or service center for disposal. The dealer or service center will then install the new wheel liners at no charge to you.

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

If owners have paid in the past for any damages due to a failure of the valve stem extender making contact with the wheel liner, please submit a copy of the invoice that was paid by you, the owner, to the Wayfarer Warranty Department at the following address: Wayfarer Warranty Department, 6524 State Hwy 129 North, Winfield AL 35594. The Wayfarer Warranty Department may also be reached at 205-487-4710 or by email at winfieldservice@tiffinmotorhomes.com.

If you do not own the vehicle that corresponds to the identification number which appears on this Recall Notification, please return the notification to the Tiffin Warranty Department with any information you can furnish that will assist us in locating the present owner. You may also call us at 256-356-8661 or email at recalls@tiffinmotorhomes.com.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department