



625 Fawn Grove Rd
Winfield AL 35594

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, identified by the VIN below

NHTSA Recall # 21V-514
Tiffin Recall # WAY-100

Final Recall Notice

February 16, 2022

Wayfarer Valve Stem or Valve Stem Extenders may be damaged

Dear Wayfarer Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain models of Wayfarer motorhomes: **2017, 2018, 2019, 2020 and 2021 Wayfarers, all floorplans.**

This is the second notice regarding this recall. The final recall repair is now available. Wayfarer has decided that as the remedy for this recall, the wheel liners should be permanently removed from the motorhome and discarded.

As previously advised, specific Wayfarer motorhomes are equipped with a decorative wheel liner that may come into contact with the valve stem or the valve stem extender used on the tires of the motorhome. Repeated contact of a valve stem extender with a wheel liner may cause damage to the valve stem or the valve stem extender. If a valve stem or a valve stem extender is damaged, it can result in a loss of air pressure in the tire. A loss of air pressure in the tire may increase the risk of a crash.

As consideration for the loss of the wheel liners, Tiffin Motorhomes will compensate owners with a one-time payment of \$150.00.

Please arrange to take your motorhome into Tiffin Motorhomes dealer or service center. The recall repair will take approximately 15 minutes and will be completed at no charge to you, the owner. If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required instructions and times allowed for the repair. Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives a prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com.

The dealer or service center will remove the wheel liners and handle the disposal of the wheel liners. In the event that the wheel liners have been removed under the interim remedy for the recall, the removed wheel liners will need to be given to the dealer/service center for disposal. Once Tiffin Motorhomes has received the warranty claim or invoice from the dealer/service center you choose, verifying that the wheel liners have been disposed of, Tiffin Motorhomes will issue a check to you, the owner.

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

If owners have paid in the past for any damages due to a failure of the valve stem extender making contact with the wheel liner, please submit a copy of the invoice that was paid by you, the owner, to the Wayfarer Warranty Department at the following address: Wayfarer Warranty Department, 6524 State Hwy 129 North, Winfield AL 35594. The Wayfarer Warranty Department may also be reached at 205-487-4710 or by email at winfieldservice@tiffinmotorhomes.com.

If you do not own the vehicle that corresponds to the identification number which appears on this Recall Notification, please return the notification to the Tiffin Warranty Department with any information you can furnish that will assist us in locating the present owner. You may also call us at 256-356-8661 or email at recalls@tiffinmotorhomes.com.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department