IMPORTANT SAFETY RECALL

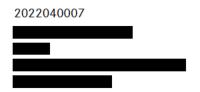
IMPORTANT SAFETY RECALL NOTICE 2022040007

This notice applies to your vehicle

VIN:

Check Certain Seat Belts NHTSA Recall ID: 21V513

April, 2022



- A remedy is available for your vehicle.
- Schedule an appointment with your authorized Mercedes-Benz Sprinter dealer as soon as possible.
- This repair will be provided free of charge.

Dear Mercedes-Benz Sprinter Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz Sprinter vans, has decided that certain MY 2021 Sprinter vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 208 "Occupant Protection". Our records indicate that your vehicle is included in the affected population of vehicles.

What is the issue?



MBAG has been informed by its supplier Autoliv that it might have been supplied with certain seat belt assemblies manufactured by certain Autoliv Group companies between February 2, 2021 and June 2, 2021, which might not fulfill certain requirements of FMVSS 208. A seat belt retractor that does not function as intended can increase the risk of injury during a crash.



What will your Mercedes-Benz Dealer do?

An authorized Mercedes-Benz Sprinter dealer will check for the proper functionality of potentially affected seat belt(s) and replace them if necessary. **This could take approximately 1 to 3 hours** depending on how many seatbelts are affected. This service will be provided free of charge.



Steps to take.

For additional information and to schedule an appointment, please contact your preferred authorized Mercedes-Benz Sprinter dealer at your earliest convenience. To locate authorized dealers see https://www.mbvans.com/en/dealers. Please mention you are scheduling an appointment to replace certain seat belts under Recall Campaign #2022040007. You may be asked for your 17-digit Vehicle Identification Number (VIN) which for your convenience is located above your name at the top of this letter.

If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 business days to comply with Federal Regulations.

A VIN-based recall lookup tool on our website offers a search feature that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. See www.mbvans.com/en/recall-information.

Should you have any questions, please contact your authorized Mercedes-Benz Sprinter dealer. We apologize for any inconvenience this may have caused and look forward to taking care of this important safety issue immediately.

Sincerely, Mercedes-Benz USA

> Mercedes-Benz USA, LLC A Mercedes-Benz Group AG Company One Mercedes-Benz Drive Sandy Springs, GA 30328 Phone: (770) 705-0600



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Additional Information for Owners:

If an authorized Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to https://www.safercar.gov.

		IMPORTANT		V	IN:			
If for any reason YOU NO LONGER OW ENCLOSED ENVELOPE, and DROP IN AN them.								
 ■ EXPORTED ■ LEASE, VEHICLE RETURNED ■ SCRAPPED ■ SOLD ■ STOLEN ■ OTHER 								
NEW OWNER INFORMATION ORMY NEW NAME OR ADDRESS								
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Phone (numbers only)			Mobile (num	hers only)				
Date	Signature							

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