



MAC Trailer Enterprises, Inc.
Corporate Office
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www.MACtrailer.com

IMPORTANT SAFETY RECALL NOTICE 21V-501

Dear Transport Trailer Sales:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

MAC Trailer has decided that a defect which relates to motor vehicle safety exists in certain axles supplied by Dexter Axle Company and installed on MAC Trailer Dump trailers built from July 2017 thru January 2020.

! I M P O R T A N T !

- Your MAC Trailer is being recalled.
- You should immediately discontinue using your trailer until the Dexter/IMT axle has been inspected for a defect and repaired if necessary.
- You should complete the axle inspection using one of the following options:
 - Take your trailer to your local service center.
 - Take your trailer to your local MAC Trailer Dealer.
 - Contact Dexter Axle Company for additional help or questions.

Your trailers in question are identified by the last 5 digits of the VIN. You have 5 affected trailers listed below:

43991

43992

47899

47901

47991

The defective Ingersoll Smart Steer self steer axles had no reinforcement weld on the steering knuckle assembly, which the steering arm may detach from the steering knuckle during certain low-speed, high-side loading maneuvers. All units sold after that time had reinforcement welds, which corrected the issues. Units included in this recall had the 8-7/8 inch, bolt on steer arm, with no reinforcement weld. There is a potential for pieces of attachment hardware to separate and fall onto the road which may result in a loose projectile increasing the potential risk for a crash. There is no loss of control of the unit when this failure occurs. The inspection and repair process should take no more than 3 hours minutes per suspension to complete. There will be no charge to you for this inspection or repair.

To make arrangements to have your Dexter/IMT axles inspected and repaired as necessary or for general questions related to this letter, please contact Dexter Axle Company and reference their recall report 21E-019.

If you are no longer the owner of this vehicle please forward the new owner information to MAC Trailer at safety@mactrailer.com or call 1-800-795-8454.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your MAC Trailer repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, please contact Dexter Axle Company and reference their recall report 21E-019.

If after having attempted to take advantage of this recall you believe you have not been able to have your MAC Trailer remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1888-327- 4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

1. DO NOT USE THIS UNIT UNTIL THIS INSPECTION AND REPAIRS ARE COMPLETE.
2. Do not delay in getting this repair complete.
3. If you have already completed these repairs you may disregard this notice.

Sincerely,

Dennis Postiy
Corporate Vice President