

OWNER NOTIFICATION
NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 21V-461

Dear Sentra Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2020–2021 Nissan Sentra vehicles. Our records indicate that you own or lease the Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

Reason for Recall
Motivo del Retiro

The left and/or right side tie rod may be bent on certain Sentra vehicles. A bent tie rod may cause the steering wheel to be off-center and/or experience vibration, which could impair the driver's ability to steer the vehicle. If the tie rod breaks, the condition can lead to a loss of driver control, which may increase the risk of a crash.

What Nissan Will Do
Qué Hará Nissan

Your Nissan dealer will inspect and, if necessary, replace both the left-hand and right-hand inner tie rod(s) if affected. This service, which is conducted at no charge to you for parts and labor, could take up to two and one half (2.5) hours to complete, if part(s) replacement is necessary. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do
Qué Debes Hacer

If the steering wheel is off-center and/or you experience vibration, please contact your local Nissan dealer for immediate inspection and instructions on how to transport your vehicle to the dealership. If you are not experiencing this condition, you may contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle inspected, and if necessary, repaired. Please bring this notice with you when you keep your service appointment.

Si el volante está desalineado y / o experimenta vibraciones, por favor comuníquese con su concesionario Nissan local para una inspección inmediata e instrucciones sobre cómo transportar su vehículo al concesionario. Si no está experimentando esta condición, puede comunicarse con su concesionario Nissan a su conveniencia para concertar una cita para que su vehículo sea inspeccionado y si es necesario, reparado. Se requiere que traigas esta notificación el día de tu cita.



For more information about the recall, please visit
<https://nna.secure.force.com/recall?camp=PM985>.

Para obtener más información sobre el retiro, visite
<https://nna.secure.force.com/recall?camp=PM985>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.