

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle



565 de la Montagne Street
Valcourt (Québec) J0E 2L0
Canada

«SERNR» «MODEL_YR» «CMP_NO»
«NAME2» «NAME3» «NAME1»
«STREET»
«CITY» «REGION» «ZIP»
«COUNTRY»

June 4, 2021

Subject: **Sea-Doo Move I Extended 1500 Trailer Spindle Weld Failure - Possible Wheel Loss**

Dear Sea-Doo owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BRP has decided that a defect which relates to motor vehicle safety exists on some 2021 Sea-Doo MOVE trailers.

Our records show that you own a potentially affected trailer.

What is the potential problem?

On a limited number of units manufactured by Karavan Trailers, the wheel spindles were improperly welded to the axle. Three axle batches (256, 258 and 260) were identified at risk for inadequate welding. In some situations, this could result in the spindle's weld breaking, sliding out of the flange, and the wheel separating from the axle and vehicle, increasing the risk of a crash or injury to others on the road.

Which models are involved?

A limited quantity of serial numbers of model year 2021 Sea-Doo MOVE trailers.

What will BRP do?

BRP will repair your trailer free of charge. The corrective action involves owners to inspect the axle batch number. If it is part of the three affected batches, the axle will be replaced and transportation of the trailer to your dealership will be paid by BRP. This service should take about one hour.

If it is not part of the affected batch, no further action will be required.

What should you do?

Do not use your trailer UNTIL the inspection or repair has been done.

Inspection:

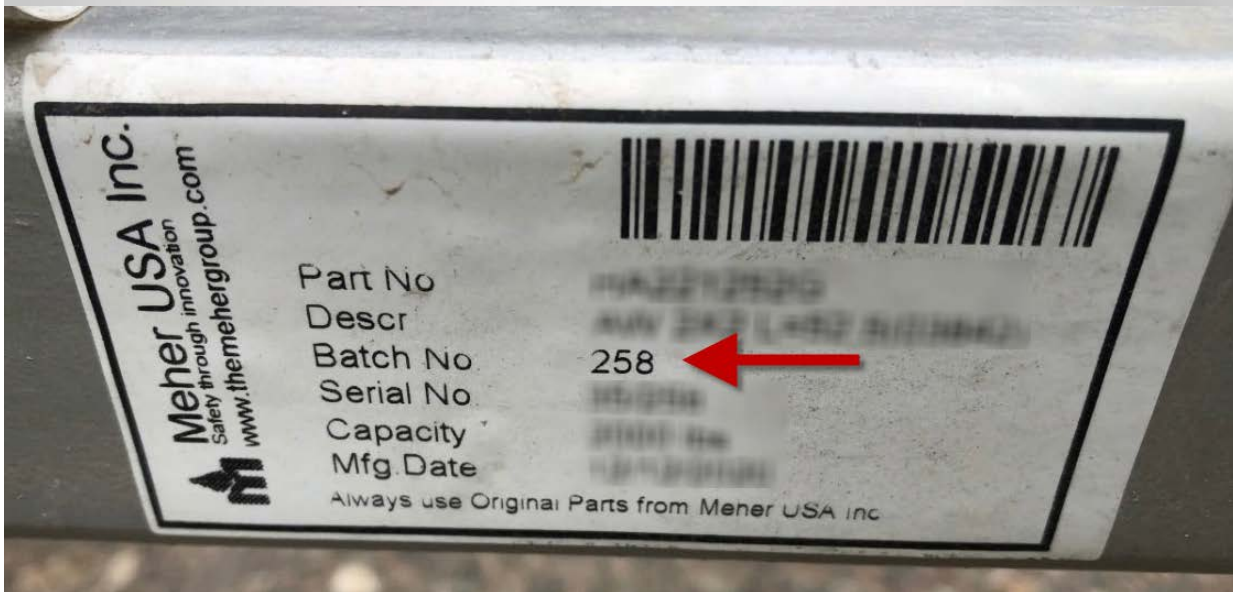
Identify the batch number on your axle. If the batch number is **NOT** 256 or 258 or 260.

No further action is required and you can continue to use your trailer.

If the batch number is **either 256 or 258 or 260**, or if you are unable to identify the batch number, contact your authorized BRP Sea-Doo dealer to schedule an appointment and arrange for transportation of the trailer. The dealer will perform the safety recall.

If it is possible, send the trailer **WITHOUT** the PWC on it.

Where to find the BATCH NUMBER on the axle?



What to do if you feel you have received this notice by mistake?

This notice was mailed to you according to the most current information we have available. If any information in this notice is incorrect, please contact BRP at your earliest convenience. If you believe that the dealer or BRP has failed or is unable to remedy the defect within a reasonable time (60 days) or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E. Washington, D.C. 20590, or call the toll free Auto Safety HotLine at 1- 888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

If you are a vehicle lessor, federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Your safety and continued satisfaction with our products are a priority for us. We apologize for any inconvenience this may cause you and remain committed to facilitate the process as much as we can.

Thank you for your immediate attention to this matter.

Sincerely,
BRP Customer Services Department

If you have questions or need assistance, or to find the nearest authorized BRP dealer:

- Visit www.brp.com
- Or call: 1-888-272-9222
8:00 AM to 8:00 PM Eastern time 7 days a week.