



Ford Motor Company
Ford Customer Service Division
P. O. Box 1904
Dearborn, Michigan 48121 1904



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June 2021

JOHN A. SAMPLE
123 SAMPLE ST
SAMPLE CITY, MI 12345-6789



Safety Recall 21S28 – Do NOT Drive Your F-150!

This notice applies to:
2021 F-150 Ford Truck

VIN: [REDACTED]

Dear JOHN A. SAMPLE,

A safety recall repair has not been completed on your vehicle. **DO NOT DRIVE** your vehicle until this repair has been completed.

A component inside of your steering gear may have been damaged during assembly, which could result in increased steering effort and in some cases, the driver will be unable to turn the vehicle. Either scenario can increase the risk of a crash!



Please call your local Ford dealer today to schedule this 21S28 recall repair **AND** to arrange for your vehicle to be towed to the dealership. The recall repair and the towing fees are **FREE!**

To find a dealer near you, visit Ford.com/dealerships. If you have questions or concerns, please contact our Ford Customer Relationship Center at 1-866-436-7332 and we will be happy to assist you.

Thank you for your attention to this important matter.

Ford Motor Company