



## **IMPORTANT SAFETY RECALL**

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

<VIN>

NHTSA Recall Code: 21V-389

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc., has determined that a defect which relates to motor vehicle safety exists in certain Model Year 2018-2020 Model 3 vehicles and Model Year 2019-2021 Model Y vehicles. Our records show that you are the owner of a vehicle affected by this action.

### **REASON FOR THIS RECALL**

One or both bolts that secure the front seat shoulder belt to the b-pillar may not be properly attached. An improperly attached bolt may prevent the seat belt system from performing as designed, increasing the risk of injury.

### **WHAT TESLA WILL DO**

At no charge to you, Tesla Service will inspect the bolts and adjust them to internal specification or replace them if necessary.

### **WHAT YOU SHOULD DO**

Please schedule a service appointment through your Tesla mobile app. Alternatively, if you wish to contact your nearest Tesla Service Center or require technical assistance, please visit [www.tesla.com/findus](http://www.tesla.com/findus) or call 1-877-79-TESLA (1-877-798-3752). For awareness, the appointment will take approximately 15 minutes to perform both the inspection and repair, if necessary.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting [www.safercar.gov](http://www.safercar.gov).

Federal law requires any lessor who receives a notification of a determination of a noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

**TESLA, INC.**