# IMPORTANT SAFETY RECALL OWNER NOTIFICATION PROGRAMA DE SEGURIDAD IMPORTANTE NOTIFICACIÓN AL PROPIETARIO

- Your Nissan Armada vehicle is subject to a Safety Recall.
- > The fuel pump module in your Armada vehicle may not meet design specification which could cause the fuel pump module to bind internally. If this occurs, you may experience a Malfunction Indicator Light (MIL) 'ON' and low fuel condition, which could result in an engine stall while driving and increase the risk of a crash.
- Parts are now available to repair your vehicle. Your Nissan dealer will replace the fuel pump module with a new one free of charge for parts and labor.

## **OWNER NOTIFICATION**

### **NHTSA RECALL 21V-373**

## **NOTIFICACIÓN PROPRIETARIO**

Dear Armada Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2020-2021 Nissan Armada vehicles. Our records indicate that you own or lease the Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

#### Reason for Recall

# **Motivo del Retiro**

The fuel pump module in your Armada vehicle may not meet design specification. More specifically, the fuel pump module may bind internally. As a result, you may experience a Malfunction Indicator Light (MIL) 'ON' and low fuel condition, which could result in an engine stall while driving and increase the risk of a crash.

#### What Nissan Will Do

Qué Hará Nissan

Parts are now available to repair your vehicle. Your Nissan dealer will replace the fuel pump module with a new one free of charge for parts and labor. This free service could take up to one (1) hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

#### What You Should Do

## **Qué Debes Hacer**

Please contact your Nissan dealer in order to arrange an appointment to have your vehicle repaired as soon as possible. Please bring this notice with you when you keep your service appointment.

Por favor, póngase en contacto con su concesionario Nissan para concertar una cita para reparar su vehículo lo antes posible. Se requiere que traigas esta notificación el día de tu cita.



For more information about the recall, please visit https://nna.secure.force.com/recall?camp=R21A2.

Para obtener más información sobre el retiro, visite https://nna.secure.force.com/recall?camp= R21A2.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.