



**IMPORTANT SAFETY RECALL**

This Notice Applies to Your Vehicle:



May 25, 2021

**From:** Roadtrek Inc.  
**RE:** Notice of Recall: NHTSA 21V356

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Roadtrek Inc. is recalling certain model year 2020 to 2021 Roadtrek, Zion, Zion SRT and Play vehicles manufactured from March 13, 2020, through April 30, 2021, and built on the Dodge RAM ProMaster Chassis. An additional alternator has been installed during production to facilitate house battery charging that may have a faulty internal regulator. This faulty internal regulator may potentially enter a stage of overvoltage exceeding 16 volts possibly damaging the RV mounted auxiliary AGM batteries. It could also possibly render the electrical system inoperable requiring AGM battery and engine generator replacements. If the electrical system become inoperative, it can cause the AGM black battery caps to become unseated, and increase the risk of injury.

Corrective action requires that you take your motorhome to an authorized dealer for an inspection of the undermount AGM generator. If the undermount AGM generator is fitted with black caps, then the generator will be required to be replaced. To obtain this free service contact your authorized dealer service department and schedule an appointment which should take approximately 1 hour.

If you no longer own the vehicle, please inform **Roadtrek Inc.** of the new owner by email at [salesupport@roadtrekinc.com](mailto:salesupport@roadtrekinc.com)

If you had this repair performed before you received this letter you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. **For more information, please contact, Roadtrek Inc., at 1-888-762-3873.**

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience these actions may cause.

If this notification is inadequate or the corrections are not made in accordance with this notification within 60 days, you may advise the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.