



Herndon, June 25th, 2021

IMPORTANT SAFETY RECALL – NHTSA Recall No. 21V-336

This notice applies to Your Lamborghini Urus with the VIN [REDACTED]

Automobili
Lamborghini America LLC

Dear Lamborghini Owner, Lessee,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Automobili Lamborghini S.p.A. has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2021 Urus vehicles. Our records indicate that you are the owner of a vehicle in this recall.

What is the issue?

On the affected vehicles, there is a possibility that cracks could occur on the running surface of the cylinder 6' bore. During engine operation, a crack in the bore can lead to an impaired contour of the piston's running surface. If this occurs, there is potential for engine damage, loss of power without warning, and oil leakage from a damaged engine block could occur which could increase the risk of a crash or fire.

For all the reason set forth above, it is therefore necessary to repair these vehicles. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

What Do You Need to Do?

In the interest of your own safety and that of your passengers, please contact your preferred authorized Lamborghini dealer immediately to schedule an appointment to have this important repair performed, free of charge.

You can still drive your car, however, we encourage you to arrange an appointment with your retailer as soon as possible. If noises from the engine crankshaft is present and/or an oil pressure warning is displayed in the instrument cluster, we recommend safely stopping the vehicle, switching the engine off and contacting your local retailer.

You can locate your nearest authorized Lamborghini Dealer at
<https://www.lamborghini.com/en-en/ownership/dealer-locator>.

2200 Ferdinand Porsche Drive
Herndon, VA 20171
USA
Telephone +1-866-681-6276
Fax +1-248-754-6599

What will Lamborghini do?

We will replace the engine free of any costs. The repair could take up to 26 hours. We apologize for any inconvenience this recall may cause.

Please bring this letter and your Service Booklet with you when you visit the dealer, so that the dealer can make all necessary entries.

If you have previously paid for a repair related to this condition, you may be eligible for reimbursement. Please contact Lamborghini Customer Care at the number below for details on how to claim for reimbursement.

What if you are not the current owner of this vehicle?

You can update your vehicle ownership or contact information by filling out the enclosed document (Appendix A) and sending it to Lamborghini by following the instructions.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

What if you have questions or experience problems?

Should you need additional assistance, you may contact Lamborghini Customer Care at:

Email at CustomerCareAmerica@lamborghini.com or by calling 1-866-681-6276 from 9 AM to 5 PM Eastern Time, Monday through Friday.

If your Lamborghini Dealer is unable to remedy the defect without charge and within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

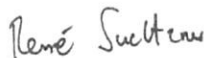
We would like to invite you to download LAMBORGHINI UNICA, the app made exclusively for Lamborghini Customers, from the App Store or Google Play. UNICA can be used to unlock the full functionality of your Lamborghini. UNICA is also your source for the latest news on the Lamborghini World including recall alerts, service history, and other important updates. With UNICA, all of this functionality can be managed directly from your smartphone.

We sincerely apologize for any inconvenience this recall may cause; however, be assured that Lamborghini is concerned about your safety and security.

Yours faithfully,



Alessandro Farneschi
President & CEO
Automobili Lamborghini America LLC



Rene Sueltzner
Head of After Sales
Automobili Lamborghini America LLC

Appendix A

Automobili Lamborghini America LLC

Customer Service Department

2200 Woodland Pointe Ave.

Herndon, VA 20171

Email: CustomerCareAmerica@lamborghini.com

Fax: + 1-248-754-6599

Vehicle Identification Number (VIN)

Vehicle cannot be checked because it has been:

- Scrapped
- stolen
- sold to a domestic buyer
- sold to an overseas buyer

to new address:

Name: _____

First name: _____

Street: _____ **House No.:** _____

ZIP code: _____ **City:** _____

Country: _____

Date / signature: