







Safety Recall: 21V-317

June 2021

## IMPORTANT SAFETY RECALL

## This Notice Applies to Your Recreational Vehicle <u>«unit\_serial\_»</u>

## Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2021, Jay Feather Micro travel trailers.

Reason for this recall	The spare tire carrier may break and fall off of the travel trailer causing a road hazard and increasing the risk of a crash.
Recall Remedy	Remedy consists of bolting on 2-Z brackets to the original spare tire carrier for additional reinforcement. The remedy will be performed free of charge to you and will take approximately 15 minutes to complete.
What we need you to do	Please contact a Jayco certified repair facility and schedule an appointment for this remedy. CAUTION: Remove the spare tire from the carrier and stow in the cargo area until the recall remedy is complete.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint, contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to http://www.safercar.gov.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely, Compliance Management Jayco Towable Products









## Please report updates to your contact information / owner status on this form. Thank you

Recall #:		Recall 21V-317 2021-272				
Recall Descriptio	Spare tire carrier – Modification					
Serial #:				VIN#:		
Name:						
Address:						
City, State & Zip Coo	de:					
Home Phone:	Home Phone:				Work Phone:	
Email:						
I no longer own/possess the vehicle for the following reason: (Please mark appropriate line)			I Sold it:		Date of Sale/Trade:	_
			Destroyed/Totaled:_ Stolen: Exported:			
			Sold or Trac	ded To:		
Name:						
Address:						
City, State & Zip Code:						
Phone Number:				Email:		
Signature:					_ Date:	-
Please	return th	is for	m via Fmail to: com	nliance@iavco	o com Thank you	