



Arcimoto, Inc.

## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle: 7F7ATR31XXXXXXXXXX

May 27, 2021

Safety Recall: Inverter Timeout Out May Cause Battery Shutdown - Phase 2

NHTSA Recall: 21V311

Dear <First name, Last name>:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Arcimoto has decided that a defect which relates to motor vehicle safety exists in certain 2019, 2020, and 2021 model year FUVs, Deliverators, Rapid Responder, and Roadsters.

### **! IMPORTANT !**

- Your vehicle is being recalled
- You should contact Arcimoto to schedule the repair at **no charge**

#### **Why is your vehicle being recalled?**

Unintended software error may cause unexpected battery shutdown, which would lead to an immediate loss of traction power without warning, making the vehicle more difficult to control and increase the likelihood of a crash.

#### **What will we do?**

Owners will be notified by mail and instructed to contact Arcimoto to schedule a service appointment to have their inverter software/ firmware reprogrammed. There will be no charge to vehicle owners for this service.

#### **What should you do?**

Please contact Arcimoto to schedule a service appointment.

**Do you have questions?**

If you have any questions or concerns, do not hesitate to contact Arcimoto. Arcimoto's main telephone number is 541-683-6293 or call Arcimoto Service and Product Support 541-780-0032.

If after contacting Arcimoto, you are still not satisfied that we have done our best to remedy this condition without charge, and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 21V311.

We apologize for any inconvenience this recall may cause you.

Thank you for being an Arcimoto customer.

Sincerely,

**Arcimoto, Inc.**

Tel: (541) 683-6293

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