This notice applies to your vehicle,

Y24/NHTSA 21V-309

**LOGO** 

## **VEHICLE PICTURE**

## YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION
  Call your authorized Alfa Romeo
  dealership.
- 2. Call Alfa Romeo Premium Care at 1-866-932-3881. An agent can confirm part availability and help schedule an appointment.
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.

**QR** Code

Get access to recall notifications, locate your Alfa Romeo dealership, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

## **DEALERSHIP INSTRUCTIONS**

Please reference Safety Recall Y24.

# IMPORTANT SAFETY RECALL

## **ABS Hydraulic Control Unit**

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. FCA has decided that a defect, which relates to motor vehicle safety, exists in certain [2020 and 2021 Model Year (GA) Alfa Romeo Giulia and 2019 through 2021 Model Year (GU) Alfa Romeo Stelvio] vehicles.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

## WHY DOES MY VEHICLE NEED REPAIRS?

The Anti-Lock Brake System (ABS) Hydraulic Control Unit (HCU) on your vehicle [1] may have a missing or partially missing weld of the rotor to the shaft of the brushless motor. During a hard braking maneuver, the ABS HCU rotor and shaft may separate, which could lead to a reduction in braking assistance and loss of ABS functionality. Full mechanical braking is still available. The loss of braking assistance and ABS functionality may reduce the overall braking performance which can cause a vehicle crash without prior warning.

#### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA will repair your vehicle <sup>[2]</sup> free of charge (parts and labor). To do this, your dealer will replace the suspect ABS HCU. The estimated repair time is 3 hours. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

## TO SCHEDULE YOUR <u>FREE</u> REPAIR, CALL YOUR ALFA ROMEO DEALER TODAY

## WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit <a href="www.fcarecallreimbursement.com">www.fcarecallreimbursement.com</a> to submit your reimbursement request online. [3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations Fiat Chrysler Automobiles US LLC



Mr. Mrs. Customer 1234 Main Street Hometown, MI 48371

<sup>[1]</sup> If you no longer own this vehicle, please help us update our records. Call Alfa Romeo Premium Care at 1-866-932-3881 to update your information.

<sup>[2]</sup> If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

<sup>[3]</sup> You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.