



Suzuki Motor USA, LLC

IMPORTANT SAFETY RECALL

This Notice Applies to Your Suzuki Vehicle Identification Number (VIN)

May 24, 2021

MLCCH41XXXXXXXXXX

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain model-year Burgman 200 scooters. According to our records, you own one of the scooters affected by this recall campaign.

What is the defect and what will your dealership do to correct it?

Suzuki Motor Corporation is initiating a safety recall campaign of 2019 & 2020 Burgman 200 scooters.

Due to insufficient corrosion resistance on speed sensor power supply circuit parts inside the speedometer assembly, corrosion may cause a poor electrical connection between the speed sensor and its electric power supply. In the worst case, the speedometer and odometer may not work properly.

Your Suzuki dealer will verify if your scooter requires the recall service and, if necessary, order and install an improved speedometer assembly. This recall service will take approximately one hour to complete. Parts are available now, and there will be no charge to you for any recall service-related parts or labor.

⚠ WARNING

Operating your scooter without having the recall service performed increases the risk of a crash.

To minimize the risk of a crash:

- Please do not ride nor allow anyone else to ride your scooter until this recall service has been completed.
- If you must ride your scooter before this safety recall service has been completed, check the speedometer and other items for proper operation as outlined in the "INSPECTION BEFORE RIDING" checklist in section 4 of your owner's manual before each ride.

What you should do:

Make sure you are prepared for the recall service by taking the following steps:

- Contact your dealer as soon as possible to make an appointment for the recall service. Be prepared to provide them with the VIN of your scooter (provided at the top of this notice).
- Please take this notice to your dealer to help your dealer process your claim.

What to do if you receive this notice in error:

This notice was mailed to you according to the latest information that is available to us. If you no longer own the Suzuki scooter described in this notice, please complete and return the attached Change of Address/Ownership card to Suzuki Motor USA, LLC, and forward this recall information to the current owner (if known).

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

3251 E. Imperial Highway, P.O. Box 1100, Brea, CA 92822-1100 · Phone (714) 996-7040

1 / 2

Date

Your Signature

State

City

Zip

Address

Name

If you know the name and address of the new owner, please enter them below:

Never owned this vehicle

Vehicle sold/transferred/traded

Vehicle scrapped

Vehicle stolen

Vehicle exported

Other: _____

If you do not own this vehicle, please fill in the following vehicle information as applicable:

Vehicle: MLCCH41XXXXXXXXXX

UH200



(LINEOUT INCORRECT INFORMATION AND ENTER CORRECT DATA)

If you still own this vehicle, but your name or address was incorrect, please correct the information and return this card.

NAME/ADDRESS CORRECTION

VEHICLE STATUS

If you no longer own the vehicle below, or if the name or address shown are incorrect, please fill out this card and mail it - no postage is necessary. Do not mail card if you own the vehicle and your name and address are shown correctly in the box below. Thank you for your assistance.

— IMPORTANT —



Customer reimbursement for repairs prior to this Safety Recall Notification:

If your scooter is included in this recall and you have paid for repairs to address the defect that led to this recall, you may be eligible for full or partial reimbursement. Please note the following conditions for reimbursement:

- Only repairs made to address the defect that led to this recall are reimbursable. Additional expenses such as towing, car rental, accommodations, damage repairs, etc., will not be reimbursed. Reimbursement will not be provided for routine scheduled maintenance.
- Reimbursement may be limited to the suggested list price for parts, the Suzuki published flat-rate time allowance for the repair, and the labor rate that an authorized Suzuki Service Provider in the same area would charge for the same repair.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant. This includes a proof of ownership, a repair order, and proof of payment for the repair.

To apply for reimbursement, contact the Suzuki Motor USA, LLC Customer Service Department at (714) 572-1490 during the hours of 7:30 AM to 4:30 PM Pacific Time.

Who to contact if you experience problems:

Your Suzuki dealer can provide you the fastest response to your questions or concerns about this safety recall campaign. If you have any difficulty with this recall campaign, you may contact the Suzuki Motor USA, LLC, Customer Service Department for assistance at (714) 572-1490 during the hours of 7:30 AM to 4:30 PM Pacific Time. Please have your vehicle identification number (VIN) ready when calling.

If you need to locate your nearest Suzuki Motorcycle Dealer, please visit www.suzukicycles.com and click on the "FIND A DEALER" tab, which is located in the upper right corner of our website.

If you believe that Suzuki Motor USA, LLC, has failed to provide the safety recall campaign service without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington D.C., 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-424-9153) or go to www.safercar.gov.

We apologize for any inconvenience this recall campaign causes you. We hope you understand that your safety and satisfaction are important priorities for us.

Sincerely,

Suzuki Motor USA, LLC



BREA, CA 92822-9988

PO BOX 1100
SUZUKI MOTOR USA, LLC
WARRANTY / SERVICE DEPT.

POSTAGE WILL BE PAID BY ADDRESSEE

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 107 BREA, CA



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

