

SERVICE BULLETIN



UTILITY TRAILER MANUFACTURING CO.

April 07, 2021

UTM Reference: SB-07-015
NHTSA Reference #21-001387-25843-10

IMPORTANT RECALL NOTICE

Subject: Missing Weld on Mild Steel Angle – Super Doubles

Dear Customer:

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Utility Trailer Manufacturing Co. ["Utility"], in consultation with the National Highway Traffic and Motor Vehicle Safety Administration, has decided to notify its customers of non-compliance on 2006-2021 Dry Van trailers manufactured out of our Glade Springs, VA factory. Said trailer group would be equipped for Super Doubles operation. In response to this situation, Utility is initiating a voluntary Non-Compliance Recall to address the potential defect.

Affected trailers:

This Non-Compliance Recall includes VS2DC, VS2DX and VS3DX produced out of Glade Springs, VA between 01.25.2006 – 03.30.2021 and would be equipped for super doubles operation.

The problem:

A horizontal weld attaching a mild steel angle to the slider rail above the pintle hook tube assembly may be missing. The missing weld may decrease the operating life of the pintle hook assembly.

You are receiving this notice because Utility's records show you as the purchaser of one or more of the affected trailers.

- Attached is a list of your trailers' VIN

What you should do:

Take your trailer to the closest Utility Trailer Dealer for inspection and remedy.

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If you need help:

If you have any questions or concerns that your dealer is unable to resolve, please call Utility Trailer Manufacturing Co. / Field Service Department at 800-423-6591.

If after having attempted to take advantage of this recall you believe you have not been serviced according to this bulletin within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you are the lessor of this vehicle:

Please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We apologize for any inconvenience this Non-Compliance.

Sincerely,

Utility Trailer Manufacture Co. / Field Service Department