



# TIFFIN

MOTORHOMES

105 2<sup>nd</sup> Street NW  
Red Bay, Alabama 35582

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle, identified by the VIN below

**NHTSA Recall # 21V-193**

**Tiffin Recall # TIF-114**

March 22, 2021

### **PowerGlide Chassis Valve Stem Stabilizers**

Dear Tiffin Motorhome Owner or Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on the following models of motorhomes: **2021 40IH and 2021 44OH Phaeton Motorhomes.**

Tiffin Motorhomes has become aware these specific models of motorhomes that are built on the PowerGlide chassis and built between the dates of January 18, 2021 and March 4, 2021 may have incorrectly sized valve stem stabilizers installed.

These specific chassis may have been built with tire valve stem stabilizers that can become loose and dislodge from the wheel which may allow the valve stem extension to come into contact with the outer wheel rim opening. This possible contact may cause damage to the valve stem resulting in a loss of air pressure in the inner tire. A loss of air pressure in the inner tire on a motorhome with a single drive axle may overload the outer tire and increase the risk of a crash.

Drivers may be warned that there is a lack of inner tire pressure by conducting a daily pre-trip inspection which includes checking the tire pressure of all tires. A visual inspection may reveal a stabilizer that is dislocated, damage to the stem extension or the rim and low tire pressure of the inner tire. Drivers may also be able to identify a loss of tire pressure from the tire pressure monitoring system which is installed on these specific coaches. Drivers will get a low tire warning, then a very low tire warning. Both warnings will come with audible

alarms and warning messages that will appear on the instrument panel. These alarms should provide adequate time for a driver to safely pull over before a complete loss of air pressure or other issues.

Tiffin Motorhomes will send the owners the correct updated parts along with the work instructions to have the retainers installed. Please take your motorhome to a reputable service center **OR** dealer of **your** choice to have this inspection completed and the repairs made if needed. Please allow up to 30 minutes to have this repair completed. This work will be completed at no charge to you, the owner. We have included a return sheet to be submitted by the repairing service center with their claim for payment.

**If you do not own the vehicle that corresponds to the vehicle identification number which appears on this Recall Notification**, please return the notification to the Tiffin Warranty Department with any information you can furnish that will assist us in locating the present owner. You may also call us at 256-356-8661 ext. 2176 or send an email to [jeannie.madden@tiffinmotorhomes.com](mailto:jeannie.madden@tiffinmotorhomes.com).

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. **For US Customers:** You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

**Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

Tiffin Warranty Department