



March 31, 2021

Via First Class Mail

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Dear Customer:

IMPORTANT RECALL INFORMATION – RESPOND IMMEDIATELY

This is to inform you that Crane Carrier Company (CCC) notified the National Highway Traffic Safety Administration (NHTSA) of the start of a voluntary safety recall campaign involving 2020-2021 model chassis. The recall has been assigned number 21V-166.

A copy of our March 11, 2021, Defect and Noncompliance Information Report submission to NHTSA can be found on the NHTSA website (<https://www.nhtsa.gov/recalls>) under recall number 21V-166. As required by law, CCC provided NHTSA a list of all vehicles affected. One or more of your company's vehicles may be affected by this recall.

IMPACTED PRODUCT

This recall includes all 2020-2021 LET2 model chassis equipped with the Bendix SL-4 stop light switch assemblies – part numbers 308F-0001 and K101993– manufactured between December 1, 2019 and March 11, 2021, inclusive.

Affected SL-4s can be identified by the presence of a date code printed on a white Bendix label affixed to the unit. The date code, featuring a "Month/Year" format, will appear in red or black type. For example, an SL-4 assembly manufactured in December of 2019 or January of 2020 will have a date code of "12/19 or 01/20". An SL-4 switch with a date code ranging from "12/19" to "01/20" would represent one of the potentially affected units and is included in this recall effort.

This action does not affect SL-4 stop light switches manufactured prior to or after the stated dates. Please refer to the Bendix SL-4 Stop Light Switch Identification Guideline enclosed with this document for complete details.

PROBLEM DESCRIPTION

Bendix has determined that a component manufactured at a Bendix sub-supplier was not within specification limits and has led to the potential defect – improperly formed threads do not provide necessary clamp loads to withstand normal air brake system pressures. This may cause the SL-4 switch to remain in either the open or closed state, resulting in the vehicle stop lamps staying illuminated or not extinguishing promptly. If the pressure switch is used to control brake lamps, the result of the jammed contacts might be that the brake lights do not illuminate or that the brake lights constantly remain illuminated increasing the risk of a crash.

It's also important to note that the service, parking, and emergency brakes of the vehicle are not affected by this condition. In addition, there is no impact to stopping distance or parking performance of the vehicle if this issue arises.

WHAT WE WILL DO

Crane Carrier Company, LLC (CCC) will voluntarily remedy the defect of the impacted Bendix® SL-4™ stop light switch assembly, with parts from a later build range that do not have the potential defect.



CRANE CARRIER COMPANY

The part(s) – that enable you to complete the recall remedy – are available as of the date of this notification via your standard parts ordering process. As a reminder, the part(s) will be provided to you free of charge and the installation labor charge to complete the remedy will be covered by CCC.

Finally, please note that we are directing impacted vehicle owners to work through their vehicle dealer to obtain this recall remedy.

WHAT YOU NEED TO DO

Please contact your selling dealer and schedule an appointment to have the suspected vehicles inspected by one of their trained service professionals.

Our records indicate that your company purchased the following suspect chassis from CCC:

Vehicle Identification Number (VIN)
[REDACTED]
[REDACTED]

We value our business relationship with you. We regret the inconvenience that may result from these circumstances, and we sincerely appreciate your understanding and cooperation in this matter. If you have any questions or require more information, please do not hesitate to reach out to your CCC Regional Parts and Service Manager directly. You may also contact us via email at service@cranecarrier.com, or by telephone at 330-308-6700, option 1. CCC Customer Service Representatives are ready to assist you Monday-Thursday, 8:00 a.m. - 5:00 p.m. ET.

Sincerely,

Michael Cox
Director of Parts and Service