OWNER NOTIFICATION

NOTIFICACIÓN PROPIETARIO

Dear Nissan Sentra Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2016-2019 Model Year Nissan Sentra vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall

Motivo del Retiro

The stop lamp switch on your Sentra vehicle may become contaminated with silicon off-gassing from silicon-based grease used in surrounding components in close proximity. Oxidation may occur at the switch contact surface due to electric arcing, resulting in silicon dioxide build-up. This build-up may lead to open circuit issues and an inoperative stop lamp switch.

If this condition occurs, you may notice a malfunction indicator light (MIL) 'ON,' the rear stop lamps may not illuminate and/or the engine may not start. If the rear stop lamps do not illuminate when braking, this could increase the risk of a crash.

What Nissan Will Do

Qué Hará Nissan

Parts are now available to repair your vehicle. Your Nissan dealer will replace the stop lamp switch and install a switch protective grommet, at no cost for parts and labor. This free service should take about less than an hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule



If you have paid previously to have your stop lamp switch replaced, you may be eligible for reimbursement of the related expense. For more information or to submit a request, please visit https://nissanassist.com.

What You Should Do

Qué Debes Hacer

Please contact your Nissan dealer in order to arrange an appointment to have your vehicle repaired as soon as possible. Please bring this notice with you when you keep your service appointment.

Por favor, póngase en contacto con su concesionario Nissan para concertar una cita para reparar su vehículo lo antes posible. Se requiere que traigas esta notificación el día de tu cita.



For more information about the recall, please visit https://nna.secure.force.com/recall?camp=PM971.

Para obtener más información sobre el retiro, visite https://nna.secure.force.com/recall?camp=PM971.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.