

Herndon, XXX XXth, 2021

Automobili
Lamborghini America LLC

IMPORTANT SAFETY RECALL – NHTSA Recall No. 21V-107

**This notice applies to Your Lamborghini Aventador SVJ Coupe with the VIN
XXXXXXXXXXXXXXXXXX**

Dear Lamborghini Owner, Lessee,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Automobili Lamborghini S.p.A. has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2018, 2019, 2020 and 2021 Aventador SVJ Coupe vehicles. Our records indicate that you are the owner of a vehicle in this recall.

What is the issue?

On the affected vehicles, the engine hood hinge screws may loosen, and result in an unlatched hood. This could increase the likelihood that in certain high speed driving conditions, the wind force is sufficient to flip open the hood, which could fully detach from the vehicle, creating a road hazard and increasing the risk of a crash.

It is necessary to repair these vehicles due to these possible malfunctions. If you are not the only driver of this vehicle, please inform all other vehicle operators to ensure the vehicle is repaired as soon as possible.

What Do You Need to Do?

In the interest of your own safety and that of your passengers, please contact your preferred authorized Lamborghini dealer immediately to schedule an appointment to have this important repair performed, free of charge. You can locate your nearest authorized Lamborghini Dealer at <https://www.lamborghini.com/en-en/ownership/dealer-locator>.

What will Lamborghini do?

We will replace the hood hinge screws with ones with thread-locker free of charge. The repair could take up to 30 minutes. We apologize for any inconvenience this recall may cause.

2200 Ferdinand Porsche Drive
Herndon, VA 20171
USA
Telephone +1-866-681-6276
Fax +248-754-6599

Please bring this letter and your Service Booklet with you when you visit the dealer, so that the dealer can make all necessary entries.

If you have previously paid for a repair related to this condition, you may be eligible for reimbursement. Please contact Lamborghini Customer Care at the number below for details on how to claim for reimbursement.

What if you are not the current owner of this vehicle?

You can update your vehicle ownership or contact information by filling out the enclosed document (Appendix A) and sending it to Lamborghini by following the instructions.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

What if you have questions or experience problems?

Should you need additional assistance, you may contact Lamborghini Customer Care at:

Email at CustomerCareAmerica@lamborghini.com or by calling 1-866-681-6276 from 9 AM to 5 PM Eastern Time, Monday through Friday.

If your Lamborghini Dealer is unable to remedy the defect without charge and within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We would like to invite you to download LAMBORGHINI UNICA, the app made exclusively for Lamborghini Customers, from the App Store or Google Play. UNICA can be used to unlock the full functionality of your Lamborghini. UNICA is also your source for the latest news on the Lamborghini World including recall alerts, service history, and other important updates. With UNICA, all of this functionality can be managed directly from your smartphone.

We sincerely apologize for any inconvenience this recall may cause; however, be assured that Lamborghini is concerned about your safety and security.

Yours faithfully,

Alessandro Farneschi
President & CEO
Automobili Lamborghini America LLC

Rene Sultzner
Director After Sales
Automobili Lamborghini America LLC

Appendix A

Automobili Lamborghini America LLC

Customer Service Department

2200 Ferdinand Porsche Drive

Herndon, VA 20171

Email: CustomerCareAmerica@lamborghini.com

Fax: + 1-248-754-6599

Vehicle Identification Number (VIN)

Vehicle cannot be checked because it has been:

- Scrapped
- stolen
- sold to a domestic buyer
- sold to an overseas buyer

to new address:

Name: _____

First name: _____

Street: _____ **House No.:** _____

ZIP code: _____ **City:** _____

Country: _____

Date / signature: