



By appointment
to HM The Queen
motor car manufacturers
Bentley Motors Limited
Crewe Cheshire



By appointment
to HRH The Prince of Wales
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IMPORTANT SAFETY RECALL



BENTLEY

**This notice applies to your vehicle,
Vehicle Identification Number (VIN):
Model Year/Model: 2021MY BENTLEY FLYING SPUR
NHTSA: 21V104**

Dear

RE: SAFETY RECALL – FUEL TANK NOT WELDED PROPERLY

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Bentley Motors has decided that a defect, which relates to motor vehicle safety, exists in your 2021 model year Bentley Flying Spur.

What is the issue? During the manufacturing process, the fuel tank may not have been welded properly, which could result in a fuel leak. Leaking fuel, in the presence of an ignition source, can increase the risk of a vehicle fire.

What will we do? To remedy this defect, your authorized Bentley dealer will replace the fuel tank, free of charge. The time needed for this repair will be about two days.

What should you do? Please contact your authorized Bentley dealer without delay to schedule a repair appointment. Your dealer has all the necessary parts and instructions to perform this important safety repair to your satisfaction.

Precautions you should take. If a fuel tank weld fails, you will notice a fuel odor around your vehicle. Should this occur, please contact your authorized Bentley dealer without delay and make arrangements to have your vehicle inspected/repared.

Lease vehicles If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.

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Can we assist you further?

If you have any questions, require any assistance or if you would like us to address any concerns that you may have, please telephone our dedicated Customer Service team at 1 800-777-6923.

In the event your authorized Bentley dealer fails or is unable to remedy the defect free of charge within a reasonable time, you may also submit a complaint to: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We would like you to know that we sincerely appreciate your continued support of our cars. I do apologize for the fact that we have to ask you to allow us to recall your car for this modification.

Yours Sincerely,

Stephen Worrall
Director, Aftersales