



By appointment  
to HM The Queen  
motor car manufacturers  
Bentley Motors Limited  
Crewe Cheshire



By appointment  
to HRH The Prince of Wales  
motor car manufacturers  
Bentley Motors Limited  
Crewe Cheshire

## IMPORTANT SAFETY RECALL



**BENTLEY**

**This notice applies to your vehicle,  
Vehicle Identification Number (VIN):  
Model Year/Model: 2021MY BENTLEY FLYING SPUR  
NHTSA: 21V104**

Dear

### **RE: SAFETY RECALL – FUEL TANK NOT WELDED PROPERLY**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Bentley Motors has decided that a defect, which relates to motor vehicle safety, exists in your 2021 model year Bentley Flying Spur.

**What is the issue?** During the manufacturing process, the fuel tank may not have been welded properly, which could result in a fuel leak. Leaking fuel, in the presence of an ignition source, can increase the risk of a vehicle fire.

**What will we do?** To remedy this defect, your authorized Bentley dealer will replace the fuel tank, free of charge. The time needed for this repair will be about two days.

**What should you do?** Please contact your authorized Bentley dealer without delay to schedule a repair appointment. Your dealer has all the necessary parts and instructions to perform this important safety repair to your satisfaction.

**Precautions you should take.** If a fuel tank weld fails, you will notice a fuel odor around your vehicle. Should this occur, please contact your authorized Bentley dealer without delay and make arrangements to have your vehicle inspected/repared.

**Lease vehicles** If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.

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**Can we assist you further?**

If you have any questions, require any assistance or if you would like us to address any concerns that you may have, please telephone our dedicated Customer Service team at 1 800-777-6923.

In the event your authorized Bentley dealer fails or is unable to remedy the defect free of charge within a reasonable time, you may also submit a complaint to: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We would like you to know that we sincerely appreciate your continued support of our cars. I do apologize for the fact that we have to ask you to allow us to recall your car for this modification.

Yours Sincerely,

Stephen Worrall  
Director, Aftersales