OWNER NOTIFICATION

NHTSA RECALL 21V-020

NOTIFICACIÓN PROPRIETARIO

Dear Pathfinder Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2013-2015 Nissan Pathfinder vehicles. Our records indicate that you own or lease the Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

Reason for Recall

Motivo del Retiro

Due to the location of the stop lamp switch on the brake pedal, a chattering condition may occur in the stop lamp relay. Under certain driving conditions, such as frequent stop-and-go driving with repeated brake pedal input, the chattering can degrade the relay contact service life. Over time, this may lead to the stop lamp relay sticking in the ON position. If this condition occurs, the driver may experience one or more of the following symptoms: limited engine power (brake override), continuous stop lamp illumination, the ability to shift the vehicle out of park without depressing the brake pedal, and/or the engine starting without depressing the brake pedal. These conditions increase the risk of a crash or rollaway.

What Nissan Will Do

Qué Hará Nissan

Your Nissan dealer will inspect your vehicle to determine if the stop lamp relay has been deleted during a previous service. If the relay has been deleted, no further action is necessary.

If the relay has not been deleted, the dealer will inspect the stop lamp switch and take one of the following actions:

Early Model Year 2013 vehicles (produced prior to November 9, 2012)

- 1. If the stop lamp switch positioning is incorrect, it will be re-installed correctly to required specification.
- 2. Replace the stop lamp relay with a new one.

Late Model Year 2013-2015 vehicles (produced November 9, 2012 and after)

- 1. Swap the stop lamp switch with the Automatic Speed Control Device (ASCD) switch location on the brake pedal.
- 2. Replace the stop lamp relay with a new one.

This free service should take up to one (1) hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule. If you have paid to have your stop lamp relay replaced due to the stop lamp relay sticking in the ON position, you may be eligible for reimbursement of the related expense.

What You Should Do

Qué Debes Hacer



Contact any Nissan dealer at your earliest convenience to schedule an appointment to have your vehicle remedied. Please bring this notice with you to your service appointment. For more information about the recall, please visit https://nna.secure.force.com/recall?camp=PC786.

Para reparar tu vehículo, comunícate con cualquier concesionario Nissan a la mayor brevedad. Se requiere que traigas esta notificación el día de tu cita. Para obtener más información sobre el retiro, visite https://nna.secure.force.com/recall?camp=PC786.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.