



IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»
«Street»
«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KZRV has decided that a defect which relates to motor vehicle safety exists in certain 2021 Escape, 2021 Sonic and 2021 Sportsmen Classic models. As a result, KZRV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Recreational Vehicle Safety Recall Notice
Safety Recall: 21V-013
Safety Advisory: January 18, 2021

**Reason for
this recall**

The vehicles subject to this recall were built with an incorrect circuit breaker. Under certain conditions the circuit breaker may not trip and could result in a fire resulting in property damage, personal injury or death.

**What we
will do**

The remedy is to change the 20 Amp circuit breaker which controls the microwave circuit with the proper 15 Amp circuit breaker. The repair should take approximately 30 minutes to complete. This repair will be completed at no cost to you.

**What we need
you to do**

You should contact your selling dealer immediately to schedule a service appointment to have the defect repaired in your vehicle. If you have questions concerning this recall or if you need any assistance, please contact the **KZRV Warranty/Service Department** by mail at KZRV, L.P., 0985 N 900 W, Shipshewana, IN 46565, **or** by phone at (800)768-4016 ext. 154 or 153. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from KZRV by contacting the **KZRV Warranty/Service Department**.

If after contacting KZRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
KZRV, LP

Delbert Miller
Vice President Corporate
cc: National Highway Traffic Safety Administration (NHTSA)

